

PHILADELPHIA GAS WORKS
GAS SERVICE TARIFF



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PHILADELPHIA GAS WORKS

List of Changes Made by this Tariff Supplement

APPLICATION AND CONTRACT FOR GAS SERVICE (PAGE No. 17)

In connection with amendments to Title 52, Chapter 56 of the Pennsylvania Public Utility Code, adds additional factors the Company may use to establish that an Applicant previously resided at a premises.

CREDIT AND DEPOSIT (PAGE No. 21)

In connection with amendments to Title 52, Chapter 56 of the Pennsylvania Public Utility Code, adds credit scoring methodology used by the Company.

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2. Application and Contract for Gas Service

2.1. APPLICATION FOR GAS SERVICE.

2.1.A. How to Apply. Application for Gas Service shall be made by telephone, mail, on-line and/or by personal visit to one of PGW's Customer Service Centers, provided however that, an in-person application interview may be required for any Applicant at the discretion of the Company. Gas Service will be provided as soon as possible upon completion of an application. Applications will be considered completed only upon compliance with all PGW requirements. When the Applicant is a person who resided at the same premises for which application for service is requested, the Company may require payment of the portion of the outstanding balances which accrued during the time that the Applicant resided at those premises. The Company may establish that an Applicant previously resided at those premises through the use of any of the following:

- (i) mortgage, deed or lease information
- (ii) a commercially available consumer credit reporting service
- (iii) a driver's license or Pennsylvania Department of Transportation issued Identification Card
- (iv) company record indicating that the Applicant was an occupant living at the premises during the time frame that the outstanding balances accrued
- (v) skip tracing services, which show names and addresses, provided by a third party vendor
- (vi) address information provided on PUC formal and informal complaints
- (vii) federal bankruptcy petition
- (viii) information provided by the Applicant that verifies the residency

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Nothing herein waives the right of the Customer or Applicant to file a complaint with the Commission disputing the PGW determination.

2.1.B. Documentation Required.

2.1.B.1. Application. An Applicant applying for Residential Gas Service shall identify the Applicant's name, and the names of all occupants who appear on the mortgage, deed or lease of the property and the names of all occupants who are tenants in the premises pursuant to an oral agreement, for which Gas Service is to be provided. All Applicants applying for Residential Gas Service shall provide identification, information, and documentation as required by the Company. All applications shall be subject to credit history investigation by PGW.

2.1.B.2. Identification of the Applications. Applicants for Gas Service shall provide for properties occupied pursuant to an oral or written agreement for such dwelling unit, the name and mailing address of the Landlord and the Landlord's agent, if any.

2.1.B.3. In-person Application Interviews. An in-person application interview may be required for any Applicant who (1) is a former Customer whose Gas Service was terminated for unauthorized usage and/or tampering with the meter or other utility equipment, or (2) is applying for service at a service address at which service was terminated for non-payment within the preceding 120 days or where the home telephone number supplied by the Applicant is the same as the home telephone number for a previously terminated account at the same address.

2.1.B.4. Designation by Landlord Applicants as Tenant-Occupied. Each Applicant for Gas Service who is a Landlord for the property for which Gas Service has been requested shall designate, in written form to PGW, whether the application is for Residential service to a Tenant-occupied property. If the property is Tenant-occupied, a written list of all occupants residing at the location, regardless of whether their

3. Credit and Deposit

3.1. CREDIT AND DEPOSIT STANDARDS AND PROCEDURES.

3.1.A. Conditions Where Applicant or Customer Needs to Provide a Security Deposit. PGW will require a deposit for Gas Service, in accordance with Applicable Law.

3.1.B. Payment of the Security Deposit. If the full amount of the security deposit or the portion due and payable pursuant to Applicable Law is not received, PGW shall not be required to provide or, as relevant, continue to provide service. For Non-Residential and Landlord-Customers, payment of 100% of the security deposit will be required before service will be provided. A Residential, Non-Landlord Customer may pay a security deposit in installments if allowed under Applicable Law. A deposit may be required for continued Gas Service when the Customer has been delinquent in the payment of any two consecutive bills or three or more bills within the preceding 12 months.

3.2. Refund or Credit of Security Deposit when Timely Payment History has been established. Once a Customer establishes a timely payment history for 12 consecutive months or after 24 months have passed, PGW shall deduct the outstanding balance from the deposit, if any and, at PGW's discretion, either return or credit any positive difference to the Customer.

3.3. Interest on Residential Customers' deposits shall be calculated at the legal rate of interest, pursuant to 41 P.S. § 202, known as the Loan Interest and Protection Law.

3.4. Interest earned on deposits shall be returned or credited to the Customer at the time that the deposit is returned or credited in accordance with Applicable Law.

3.5 Credit Scoring Methodology. When a credit scoring methodology is used in connection with this Tariff, the Company will use a generally accepted scoring methodology, with standards that fall within the range of general industry practice, provided by one of the three major credit reporting agencies (i.e. Equifax, Experian, Trans Union). This scoring methodology will be one that has been designed to predict risk on energy accounts and which provides scoring based on actual payment history of the Customer or Applicant.

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