

## FROM THE

OFFICE OF CORPORATE COMMUNICATIONS & PUBLIC AFFAIRS
Philadelphia Gas Works • 800 West Montgomery Avenue • Philadelphia, PA 19122

For Immediate Release

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## PGW OFFICES TO BE CLOSED ON MEMORIAL DAY

(Philadelphia, Pa. – May 25, 2016) – The Philadelphia Gas Works (PGW) six Customer Service Centers will be closed on Monday, May 30, 2016, for Memorial Day. The PGW Commercial Resource Center and Residential Customer Call Center will also be closed.

At any time, all gas leaks or gas-related emergencies should be immediately reported by calling 215-235-1212.

The PGW Customer Service, Commercial Resource and Residential Call Centers will resume normal business hours on Tuesday, May 31, 2016. Normal business hours for the Customer Service Centers are from 9 a.m. to 5 p.m. weekdays (see schedule below).

- Center City, 1137 Chestnut Street Monday, Tuesday, Thursday and Friday
- Frankford, 4410 Frankford Avenue Tuesday, Thursday and Friday
- Germantown, 212 W. Chelten Avenue Tuesday, Wednesday and Friday
- North Philadelphia, 1337 W. Erie Avenue Monday, Wednesday and Thursday
- South Philadelphia, 1601 S. Broad Street Monday, Wednesday and Thursday
- West Philadelphia, 5230 Chestnut Street Monday, Tuesday, Wednesday and Friday

The Residential Customer Call Center is normally available between 8 a.m. and 6 p.m., and the Commercial Resource Center operates between 8 a.m. and 4:30 p.m.

Customers may check their bills, make bill payments or obtain other information at pgworks.com.

Founded in 1836, Philadelphia Gas Works (PGW) is owned by the City of Philadelphia and is the largest municipally owned gas utility in the country. It manages a distribution system of approximately 6,000 miles of gas mains and service pipes supplying approximately 500,000 customers. PGW's operations are managed by a non-profit corporation, the Philadelphia Facilities Management Corporation (PFMC). More information about the company is available at <a href="https://www.pgworks.com">www.pgworks.com</a>.

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