



A Welcome Message from PGW's President & CEO

New Website, New Media, New Beginnings...

On behalf of Philadelphia Gas Works, I welcome you to our redesigned website.

This site is a reflection of our commitment to improving customer satisfaction as we fulfill our mission to provide safe, reliable natural gas service. It's one more way we can generate value for our customers, residential and commercial, our industry, and the city of Philadelphia.

With today's customer in mind, we're launching this new website alongside new PGW social communities on Facebook and Twitter. These communities will improve how customers interact with PGW and keep you in the know about all that happens here as we serve Philadelphia's homes, businesses and vehicles.

As natural gas continues its growth as a fuel of choice for both businesses and households, we're committed to growing with your needs in this dynamic and evolving energy landscape.

In today's exciting domestic natural gas environment, PGW has a tremendous opportunity to support economic development, providing more affordable energy to help current businesses grow and attract new employers to the City.

Thank you for choosing PGW as your natural gas provider. We look forward to continuing to serve the energy needs of Philadelphia's half a million customers.

Respectfully,

Craig E. White
President & Chief Executive Officer
Philadelphia Gas Works

