

GOOD GAS NEWS



February 2016

PHILADELPHIA GAS WORKS CELEBRATES **180 YEARS** AS AN INDUSTRY INNOVATOR

On February 8, 1836, when forty-six natural gas lamps flickered to life on Second Street for the first time, they were lit by employees of the newly formed Philadelphia Gas Works. Since this first act of service to our city, PGW has been a part of many more “firsts,” constantly seeking to improve the services we provide for the City of Philadelphia and its neighborhoods. Here are a few of our favorites.



gas utility in the country and continues to be a leader in innovation. Just last year, PGW unveiled a cutting-edge, environmentally friendly corporate Data Center. The Data Center uses waste heat and locally generated electricity – fueled by natural gas. It also uses improved temperature and air flow management to deliver significant savings, greater levels of energy efficiency and increased operational reliability.

In 1926 Philadelphia became one of the first cities in the U.S. to replace coal-fired water heaters with cleaner, cheaper natural gas powered versions. And PGW was the first in the industry to develop the single-point ignition range oven, in 1945.

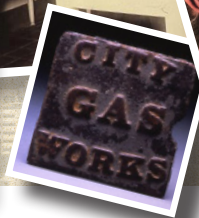
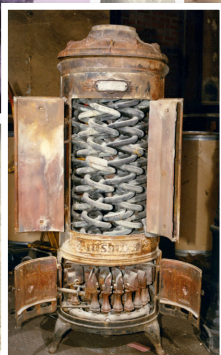
At PGW, innovation and community spirit often go hand-in-hand. That was certainly the case in 1932, when the Girl Scouts of America baked their very first cookies in PGW natural gas ovens, and sold them in the windows of a PGW store.

In 1983 PGW was instrumental in creating the Utility Emergency Services Fund, which helps low income customers pay their utility bills, for which it received the American Gas Association's Merit Award.

Today, 180 years since we began, PGW is the largest municipally owned natural

We work for Philadelphia and together we have established and achieved significant goals to bring you the safe and reliable service that the City needs and deserves. We continue to identify ways to accelerate long-term and sustainable local growth through energy innovation while consistently making ourselves available to the community through outreach events and other efforts.

We thank you, our customers, for helping us become the utility we are today and look forward to the rich and innovative future that is sure to come.



Third-Party Notification Service

If you take care of a friend or relative who could potentially overlook paying their PGW bill because of illness, financial hardship or other issues, **Third-Party Notification** can help. With **Third-Party Notification**, a PGW account holder can designate a third-party to receive notification if an account is in danger of losing service.

Notification does not obligate that third-party to pay the customer's bill. It's just a way to receive an alert when someone you know is in danger of losing service.

The agreement can be canceled at any time by request of the account holder or the third-party.

Call our customer care team for more information, 215-235-1000.

Gas Choice

Pennsylvania's Gas Choice allows you to choose a natural gas supplier other than PGW, which may potentially save you money. This program is available to all PGW customers, and gives you the ability to shop for a gas supplier who offers the prices and products that best meet your needs.

PGW encourages all customers to shop regularly for the best available options, and to carefully review suppliers' terms and conditions before choosing a new supplier. More information is available at the Public Utility Commission's website: www.PAGasSwitch.com.

Committed to Diversity

Did you know that PGW won the American Public Gas Association's prestigious Marketing and Sales Award and was named one of the best diversity companies by the Diversity/Careers in Engineering and Information Technology magazine...twice?

Let our energy move your story forward at pgworks.com/careers.



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