

# GOOD GAS NEWS

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 PhillyGasWorks



APRIL IS NATIONAL SAFE DIGGING MONTH.



CALL 811 BEFORE A SHOVEL GOES IN THE GROUND.

LAST  
CHANCE

## Get up to \$1,000 to pay for your heating bill.

**TEXT CASH TO 77037**

Message and data may apply. Message frequency varies.  
Reply HELP or Stop to Cancel [pgworks.com/privacystatement](http://pgworks.com/privacystatement) | [pgworks.com/legal](http://pgworks.com/legal)



Contact PGW. Ask about a LIHEAP Grant.  
(215) 235-1000 | [pgworks.com/LIHEAP](http://pgworks.com/LIHEAP)

APPLY



Take control  
of your energy  
bill with  
PGW My Account



Receive alerts if your  
monthly bill may  
exceed the amount  
you specified.



Compare usage to  
neighbors on your  
block or by zip code.



Be notified  
about scheduled  
appointments and  
service visits.

Sign up for My  
Account and  
unlock savings  
at [pgworks.com/  
myaccount](http://pgworks.com/myaccount)

## Get The 411 On Pipeline Work

Warmer weather brings increased activity with Pipeline Improvement Projects. This work improves **reliability and eliminates methane emissions.**

Stay up to date about work in your neighborhood, near your job and along your commute with our Pipeline Improvement Map.

The map lets you

- Identify active and upcoming projects.
- See schedule for completion.
- Check the status of projects.



View the map

Scan the QR Code or go to  
[pgworks.com/worksites](http://pgworks.com/worksites)



NATURAL GAS =  
AFFORDABLE  
CHOICE



When you use natural gas for heating, cooking and clothes drying – instead of electricity – you save \$1,068 per year, on average.

SOURCE: AMERICAN GAS ASSOCIATION

APRIL 2023 • Lea En Español: [PGWORKS.COM/NOTICIAS](http://PGWORKS.COM/NOTICIAS)

# WALK-INS WELCOME

Get in-person assistance with your energy needs

Philadelphia's network of Neighborhood Energy Centers (NEC) have PGW-Trained Specialists ready to assist you in person.

Customers can:

- Apply for programs like CRP or LIHEAP.
- Gain tips on lowering your energy bills.
- Register for free conservation workshops.

Nearly 20 Locations.  
Most Open 5 Days a Week.

Scan this QR Code or visit [ecasavesenergy.org](http://ecasavesenergy.org) to find a Neighborhood Energy Center.



## Third-Party Notification Offers Added Protection

PGW Third-Party Notification allows a PGW customer to select a third party to be notified if they are in danger of losing service due to non-payment.

This free service does not require the third party to pay a customer's bill. It's just a way to receive a notice if the customer is at risk of service termination.

The notification service can be canceled at any time.

Call our Customer Care Team for more information:

215-235-1000, M-F, 8 a.m. – 6 p.m.

## THINK YOU SMELL GAS?

Natural gas has an unpleasant, rotten egg-like odor for easy detection and your safety.

If you think you smell gas, leave the area immediately, then call PGW at 215-235-1212.

Remember, if you think you smell gas:

- **NEVER** flip the light switch on or off.
- **NEVER** use electrical devices.
- **NEVER** try to locate the source of the gas leak.
- **NEVER** try to shut off any natural gas valves or appliances.
- **NEVER** re-enter the building or return to the area until a qualified utility representative says it is safe to do so.



## Cut your Bill with CRP.

Enroll now to pay less on your PGW natural gas bill.

**Don't wait.**

VISIT [pgworks.com/HELP](http://pgworks.com/HELP)  
CALL 215.235.1000

