

GOOD GAS NEWS



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HAPPY HOLIDAYS FROM PGW

Get up to \$1,000 to pay for your heating bills.

TEXT CASH TO 77037

Message and data rates may apply. Message frequency varies. Reply HELP for help or STOP to Cancel
pgworks.com/privacystatement | pgworks.com/legal



Contact PGW. Ask about a LIHEAP Grant.
(215) 235-1000 | pgworks.com/LIHEAP

APPLY



LIMITED TIME OFFER



Get \$90 off a smart thermostat @ PGW Marketplace!

Visit PGWenergysense.com/marketplace 

22%

LOWER EMISSIONS

A home using natural gas for heat, water heating, cooking and clothes drying has lower emissions than a home using electric for the same tasks.

SOURCE: American Gas Association

SEASONAL SAFETY TIPS

STAY SAFE DURING THE HOLIDAY SEASON.

IF YOU SMELL GAS, LEAVE THE AREA IMMEDIATELY AND CALL OUR 24/7 EMERGENCY HOTLINE 215-235-1212.

COOKING

- Keep anything that can catch fire away from the stove.
- Turn pot handles toward the back of the stove to prevent spills.
- Stay in the kitchen when frying, boiling, or broiling food.

DECORATING

- Place candles where they can't be knocked over and away from children.
- Position tree at least 3 feet away from fireplaces, radiators, and other heat sources.
- Replace light sets that have broken or cracked sockets or frayed wires.

GENERAL

- Never use the oven to heat your home.
- Keep space heaters at least 3 feet away from drapes, furniture, or bedding.

MORE SAFETY TIPS @MYPGW

INTRODUCING THE PGW MY ACCOUNT MOBILE APP

We're excited to offer a simple and easy way to manage your PGW natural gas account with our mobile app!



Scan the QR code & Download the App Now!



Contact PGW



ONLINE: 24/7 service is available at PGW My Account (PGWorks.com/MyAccount). Pay your bill, apply for assistance, compare your energy usage and more!



IN-PERSON: Stop into your nearest Neighborhood Energy Center (there are nearly 20 across Philly!). You'll find help with assistance programs, energy savings tips and more from PGW-trained counselors. Find one near you at pgworks.com/nec



BY PHONE: Our Customer Care Team is available from 8 a.m. to 6 p.m. Monday-Friday at 215-235-1000.



AT SELECT RETAILERS: Pay your bill in cash at 7-Eleven, CVS, Dollar General, Family Dollar, Rite Aid, Speedway, Walgreens and Walmart. Payments made by 5 p.m. are credited to your account the same day & it's free!

REMEMBER: If you think you smell gas, leave the area immediately and call our 24-hour emergency line at 215-235-1212.

NEW CUSTOMER SERVICE TOOL

PGW's smart chat is available at PGWorks.com and within PGW My Account.