

GOOD GAS NEWS

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 PhillyGasWorks



SPRING ENERGY SAVING TIPS

Looking for ways to save? Check out these energy tips for your home!



INSTALL PROGRAMMABLE THERMOSTAT

You'll save an estimated 10 percent a year on heating and cooling costs. Plus! Get a \$70 rebate when you purchase a smart thermostat at PGWEnergySense.com.



LOWER YOUR WATER HEATER THERMOSTAT

Lowering it by 10 degrees can save up to 5 percent in energy costs, according to U.S. Department of Energy.



MAKE IT A HABIT

Turn off fans when you leave a room and run appliances in early mornings or evenings when temperatures are lower.



CAULK AIR LEAKS

Using low-cost caulk or weatherstripping helps keep cool air in and hot air out.

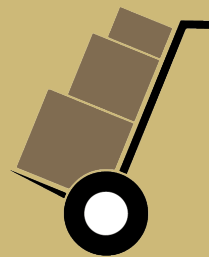
In the market for larger savings and projects?
Check out PGWEnergySense.com for equipment rebates, grants and incentives!

PLANNING TO MOVE?

Visit PGWorks.com to start, stop, or transfer PGW natural gas service.

Remember to contact PGW at least seven days in advance of your service start or end date.

PGW will conduct a final meter reading and transfer or close your account once your move date is confirmed.



51%

LOWER EMISSIONS

To date, PGW's main replacement program has reduced methane emissions 50.92% since 1990.

Cut your Bill with CRP.

Enroll now to pay less on your PGW natural gas bill.

Don't wait.



VISIT pgworks.com/HELP
CALL 215.235.1000





Be SURE
before you open
THE DOOR

Be Sure Before You Open The Door

Americans lost \$2.8 billion in imposter scams last year, a new Federal Trade Commission report shows.

PGW warns customers to be sure before letting a utility worker into your home or business.

- ALWAYS ask for identification.
- DO NOT share personal information until you verify a person's identity.

All PGW Employees have:

- ID badges;
- Official white PGW vehicles with clearly visible PGW logos and municipal license plates; and
- Branded clothing.

If you're the slightest bit unsure about a person's claim to be from PGW, call 911.

The Police Department will contact PGW to verify the person claiming to be PGW employee.

Here When You Need Us

We know that customer care is not one-size fits all. When you're ready, you can reach us:



ONLINE: 24/7 service is available at PGW My Account (PGWorks.com/MyAccount). Pay your bill, compare energy usage, apply for assistance and more!



IN-PERSON: Stop into your nearest Neighborhood Energy Center (there are nearly 20 across Philly!). You'll find help with assistance programs, energy savings and more.



ON SOCIAL: Follow us @MyPGW for savings tips, announcements, and helpful programs. Don't forget to share as well.



BY PHONE: Our Customer Call Center is available from 8 a.m. to 6 p.m. Monday-Friday at 215-235-1000.



AT SELECT RETAILERS: Pay your bill in cash at 7-Eleven, CVS, Dollar General, Family Dollar, Rite Aid, Speedway, and Walmart. Payments made by 5 p.m. are credited to your account the same day & it's free!

REMEMBER: If you think you smell gas, leave the area immediately and call our 24-hour emergency line at 215-235-1212.



**BUILD
A BETTER
PHILADELPHIA**

**CREATE
A CAREER
THAT MATTERS**

America's natural gas industry is growing fast. With new technologies and new products it's leading the charge to a cleaner, greener future.

We're PGW – the country's biggest municipal natural gas company – and we're building a better energy economy for all.

Our award-winning teams are engaged, determined, and rewarded.



Make today the day you make your move to PGW.



Visit pgworks.com/careers

PGW has you covered for both parts AND labor

On-call PGW expert technicians make sure your **natural gas appliances** are working when you need them.



DID YOU KNOW:
We cover Electric Central Air Conditioning units and repairs?

SIGN UP OR RENEW ONLINE TODAY! VISIT PGWPLP.COM