

# GOOD GAS NEWS



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 PhillyGasWorks



## ONLINE SELF-SERVICE @ PGW



### PGW MY ACCOUNT

Turn to us 24/7 at [PGWorks.com](https://PGWorks.com) to pay your bill, schedule appointments, cut your energy bill, or apply for grants & rebates.

We have it all with PGW My Account!



### PGW MY ACCOUNT APP

Bill pay? Rebates? Assistance programs? We have an app for that!

Download today! Search **Philadelphia Gas Works** in the App store or Google Play.



### SMART CHAT

Have questions? Our digital assistant is ready to help 24/7 at [PGWorks.com](https://PGWorks.com).

Chat with us today!

## IN-PERSON ASSISTANCE

Visit a Neighborhood Energy Center for help with your PGW account.

Over 20 centers in Philly!



## FREE MONEY FOR HOMEOWNERS

### UP TO \$10,000 TOWARD PGW BILLS.

Homeowners struggling due to pandemic-related financial hardships may receive up to \$50,000 through the Pennsylvania Homeowner Assistance Fund (PAHAF).

Money can be used toward mortgage and housing-related expenses to cover delinquency and avoid default, foreclosure, or eviction. **As much as \$10,000 can be applied directly to a customer's PGW bills.**

The program has provided \$52 million to Philadelphia residents since launching in 2022.

**Get eligibility requirements and apply:**

- Go to [pahaf.org](https://pahaf.org)
- Call 888-987-2423  
Monday – Friday  
8 a.m. to 7 p.m.

# Crossing fingers your A/C makes it through summer?

*PGW Parts & Labor is for you*



## PARTS & LABOR

Appliance Protection Plan

**Plans starts  
at just \$39!**

YEAR ROUND COVERAGE | VISIT [PGWPLP.COM](https://PGWPLP.COM)

MAYO 2024 • Lea En Español: [PGWORKS.COM/NOTICIAS](https://PGWORKS.COM/NOTICIAS)



## KEEPING PHILLY CLEAN

PGW volunteers were part of the thousands participating in the Philly Spring Cleanup on Saturday, April 6. Volunteers beautified the city by picking up trash, removing graffiti, painting benches, planting flowers, and other projects throughout Philadelphia.

APPLY OR RENEW ONLINE:  
[PGWORKS.COM/HELP](http://PGWORKS.COM/HELP)



## Cut your Bill with CRP.

Enroll now to pay less  
on your PGW natural gas bill.

*Don't wait.*

VISIT [pgworks.com/HELP](http://pgworks.com/HELP)  
CALL 215.235.1000



## SLOW DOWN, STAY ALERT IN WORK ZONES

PGW will be doing more work around the City as the weather warms up. Safety is our top priority, do your part to keep everyone safe while our crews are working.

Nearly 900 people were killed nationwide in work zone crashes in 2022, the Federal Highway Administration reports.



VIDEO:  
Work Zone Safety

#SafetyFirst

## THINK YOU SMELL GAS?

Natural gas has an unpleasant, rotten egg-like odor for easy detection and your safety.

If you think you smell gas, leave the area immediately, then call PGW at **215-235-1212**.

Remember, if you think you smell gas:

- **NEVER** flip the light switch on or off.
- **NEVER** use electrical devices.
- **NEVER** try to locate the source of the gas leak.
- **NEVER** try to shut off any natural gas valves or appliances.
- **NEVER** re-enter the building or return to the area until a qualified utility representative says it is safe to do so.

