

GOOD GAS NEWS



FALL INTO SAVINGS

Every dollar counts these days.

You can depend on PGW to provide helpful programs, support and tips to make your dollars go farther. Here are a few; more at [PGWorks.com/help](https://pgworks.com/help)



CUT YOUR BILL WITH CRP:

Our Customer Responsibility Program (CRP) is a powerful way for low-income customers to cut gas bills every month. The CRP discount is based on factors like your household size and gross household income.

Apply online at pgworks.com/crp or call 215-235-1000 to request an application.

LIHEAP:

This winter receive up to \$1,000 in free money, if you qualify.

If you received a Low Income Home Energy Assistance Program grant last year, your application should be arriving in the mail soon.

The LIHEAP program officially opens November 2. Visit pgworks.com/LIHEAP

BILL ANALYZER:

Sign up for My Account and check out our analyzer. This helpful tool gives you a snapshot of your energy usage, how outside temperatures can affect your bill and more.

Use the information to help lower your energy use and bill.

SAVE ENERGY, SAVE \$\$:

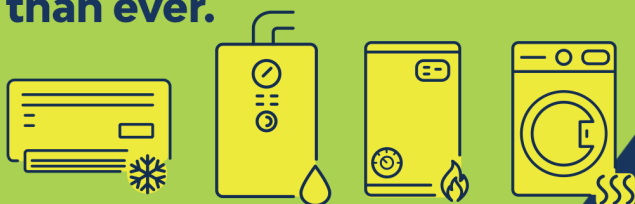
Looking to lower your energy bill?

From programming your thermostat to caulking and sealing cracks where heat can escape, small changes can help.

Find seasonal energy efficiency tips at pgworks.com

If you are having trouble paying your gas bill, please contact our Customer Care Team to discuss your options. We're available at 215-235-1000 from 8AM-6PM Monday to Friday.

When you spend more time at home,
you rely on your appliances more
than ever.



CHOOSE YOUR PLAN
AT [PGWPLP.COM](https://pgwplp.com)

OCTOBER 2020

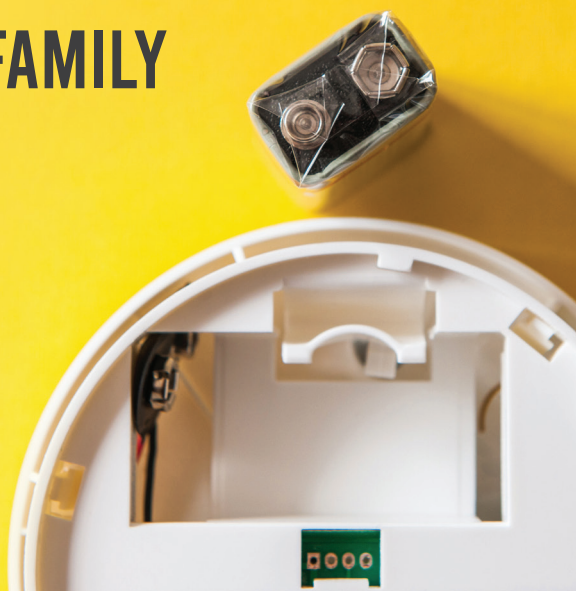
CARBON MONOXIDE: PROTECT YOURSELF, FAMILY

Carbon monoxide (CO), a colorless, odorless, and potentially dangerous gas, is produced if heating systems are not working properly. The gas can cause sickness – even death.

Make sure all your fuel-burning appliances have been inspected, especially as cooler temperatures arrive.

A battery-operated carbon monoxide alarm will detect the odorless gas if there is a leak. Remember to replace the batteries twice a year.

If you suspect carbon monoxide is present, call 911 immediately.



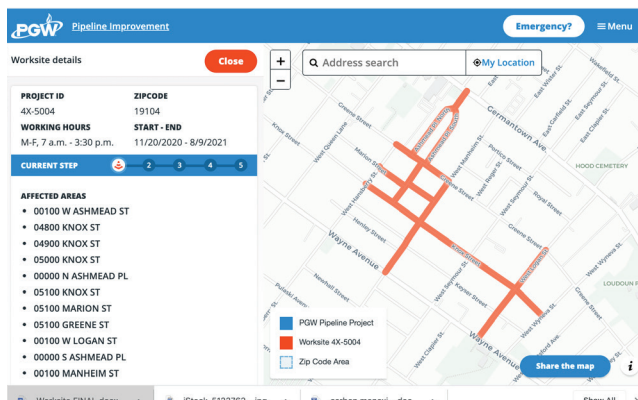
PIPELINE SYSTEM IMPROVEMENTS BENEFIT YOU & ENVIRONMENT

The pandemic has not stopped our crews' hard work to update PGW's natural gas delivery system.

Millions of dollars annually go towards pipeline improvement projects that modernize our infrastructure with new, state-of-the-art equipment. This investment ensures Philadelphians have affordable, safe and reliable energy.

Along with updating our system, this effort reinforces our commitment to minimizing PGW's impact on the environment and eliminate methane escape from mature infrastructure.

Stay up to date on where PGW is working and what to expect next by visiting our Pipeline Improvement Map at pgworks.com/worksites



PGW + EAGLES = TEAM GREEN

Help us count field goals this Eagles Season.

For every Eagles field goal made this season, PGW's Field Goal Forest program with the Philadelphia Eagles will plant 10 trees in our community.

More than 700 trees have been planted in the Philadelphia area since the program started, a great benefit to the local environment.

For more on our commitment to environmental sustainability, visit PGWorks.com/Community

#FlyEaglesFly

