

GOOD GAS NEWS

GET YOUR
COVID-19
VACCINE



FOLLOW US:



PGW CELEBRATES HISPANIC HERITAGE MONTH
SEPTEMBER 15 - OCTOBER 15

LIHEAP
OPENS
OCT. 18

DON'T MISS OUT ON UP TO \$1,500 IN FREE MONEY!

You can get LIHEAP (Low Income Heating Assistance Program) money even if your bill is current.

Visit PGWorks.com/LIHEAP and request an application or apply on October 18.



PARTS & LABOR

Appliance Protection Plan

WE'LL KEEP IT RUNNING SMOOTHLY.

With one **low-cost payment**, your customized **Parts & Labor Plan** covers repairs, inspections and maintenance costs for the appliances you depend on all year long.

On-call PGW expert technicians **make sure your covered natural gas appliances run efficiently.**

**CHOOSE FROM OUR POPULAR PLANS OR
GO ONLINE FOR MORE OPTIONS!**



- ✓ HOUSE HEATER & ELECTRIC CENTRAL AIR
- ✓ HOUSE HEATER, WATER HEATER & GAS CLOTHES DRYER
- ✓ HOUSE HEATER
- ✓ HOUSE HEATER & WATER HEATER

PLUS, GET PREMIUM SUPPORT!
Add Check & Adjust for ongoing personal service and ultimate efficiency. (Heating customers only)

**THERE'S NEVER BEEN A BETTER TIME
TO SIGN UP, VISIT PGWPLP.COM**

Protect Yourself From Carbon Monoxide (CO) Poisoning



Carbon monoxide (CO) is a colorless, odorless and potentially dangerous gas that can be produced by home appliances and other fuel-burning equipment that are not working properly.

As cooler temperatures arrive, cases of CO poisoning increase. It can cause sickness – or even death.

To protect your family:

- Have all your fuel-burning appliances serviced regularly by a qualified technician.
- Have a CO detector/alarm installed if you don't already, and test it twice a year.
- Never use an oven to heat your home.

Remember, you can't smell, taste or see CO poisoning. If you suspect CO poisoning, call 911.

**More safety tips at
PGWorks.com/safety**

**BUILD
A BETTER
PHILADELPHIA**

**CREATE
A CAREER
THAT MATTERS**



America's natural gas industry is growing fast. With new technologies and new products it's leading the charge to a cleaner, greener future.

We're PGW – the country's largest municipal natural gas company – and we're building a better energy economy for all.

Our award-winning teams are engaged, determined and valued.



Make today the day you make your move to PGW.

City of Philadelphia residency required within one year of hire date.



Visit pgworks.com/careers

LOWERING EMISSIONS

In the last 12 months, PGW has retired nearly 40 miles of maturing pipes from our distribution system - **eliminating 187 metric tons of methane emissions from entering our atmosphere.** The environmental benefits are equal to taking 1,017 vehicles off the road.

Our environmental commitment doesn't stop there. Learn more at PGWorks.com/sustainability



Sign Up For the New **My Account** Today

Visit PGWorks.com/myaccount

The new and improved **PGW My Account** customer portal is available to all customers.



Manage Your Account



Easy to Navigate Dashboards



Secure Billing & Payments

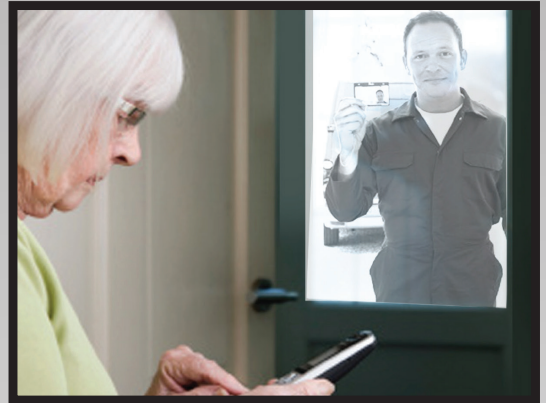


Rebates & Incentives

Current My Account users must re-register your account and set up a new email and password at PGWorks.com/myaccount.



PROTECT YOURSELF FROM IMPOSTER UTILITY SCAMS



There have been news reports of utility customers receiving calls, texts, emails and in-person visits from scammers demanding immediate payment to prevent service disconnection.

PGW advises customers to follow these tips:

- Customers should never share private information, such as their PGW account number or social security number, with anyone over the phone, or via text or email. PGW will never CALL YOU and ask for a customer account number.
- Customers should ignore calls demanding payment with a prepaid credit card. Utility companies offer a variety of ways to pay a bill, including online, phone, automatic bank draft or mail payments.
- All PGW employees have ID badges and official PGW vehicles with clearly visible PGW logos. Customers who feel the slightest bit unsure about a person's claim to be from PGW should call 911.