

GOOD GAS NEWS



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CELEBRATING HISPANIC HERITAGE MONTH SEPTEMBER 15 - OCTOBER 15

BEEP! SHARE THE ROAD



Proceed with caution to keep our employees and YOU safe at worksites.

More than 106,000 work zone crashes occurred nationwide in 2021, a national clearinghouse reported.

Take extra precaution driving near a worksite:



STAY ALERT

Avoid distractions (phone, radio, or eating).



NO TAILGATING

Maintain a safe distance between the vehicle in front of you.



SLOW DOWN

Travel below the posted speed limit.



FOLLOW DIRECTIONS

Flaggers and signs will guide you on the proper route.



See where work is happening in your neighborhood or along your commute.

#SafetyFirst

WINTER IS COMING

Get up to **\$1,000** to pay your heating bill.



SIGN UP FOR A **LIHEAP** ALERT FROM PGW



PGWorks.com/LIHEAP

Scanning the internet for a repair guy?

PGW Parts & Labor is for you.



PARTS & LABOR

Appliance Protection Plan

With PGW Parts & Labor, our expert technicians fix your natural gas appliances when you need them. Find your plan today.

EASY ONLINE SIGN UP AT PGWPLP.com



Take control of your energy bill with PGW My Account



View and pay your bill online.



Compare your usage and bill to previous years.*



Access rebates for new, energy efficient appliances.

Download PGW's New Mobile App! Search Philadelphia Gas Works in Google Play or the App Store.

Sign up for My Account and unlock savings at pgworks.com/myaccount

*Customers can call 215-235-1000 for historical billing data.

THINK YOU SMELL GAS?

Natural gas has an unpleasant, rotten egg-like odor for easy detection and your safety.

If you think you smell gas, leave the area immediately, then call PGW at **215-235-1212**.

Remember, if you think you smell gas:

- **NEVER** flip the light switch on or off.
- **NEVER** use electrical devices.
- **NEVER** try to locate the source of the gas leak.
- **NEVER** try to shut off any natural gas valves or appliances.
- **NEVER** re-enter the building or return to the area until a qualified utility representative says it is safe to do so.

Here When You Need Us

We know that customer care is not one-size fits all. When you're ready, you can reach us:



ONLINE: 24/7 service is available at PGW My Account (PGWorks.com/MyAccount). Pay your bill, apply for assistance, compare your energy usage and more!



IN-PERSON: Stop into your nearest Neighborhood Energy Center (there are nearly 20 across Philly!). You'll find help with assistance programs, energy savings tips and more from PGW-trained counselors. Find one near you at pgworks.com/nec



BY PHONE: Our Customer Call Center is available from 8 a.m. to 6 p.m. Monday-Friday at 215-235-1000.



AT SELECT RETAILERS: Pay your bill in cash at 7-Eleven, CVS, Dollar General, Family Dollar, Rite Aid, Speedway, Walgreens and Walmart. Payments made by 5 p.m. are credited to your account the same day & it's free!

REMEMBER: If you think you smell gas, leave the area immediately and call our 24-hour emergency line at **215-235-1212**.

★ ★ IMPORTANT ELECTION DATES ★ ★

- ★ **Monday, Oct. 23**
Last day to Register to vote before November election.
- ★ **Tuesday, Oct. 31**
Last day to apply for mail-in/civilian absentee ballot.
- ★ **Tuesday, Nov. 7**
Election Day and last day for Board of Elections to receive voted mail-in/civilian absentee ballots.



Register to Vote Today!

vote.phila.gov