

2025



AWARDS



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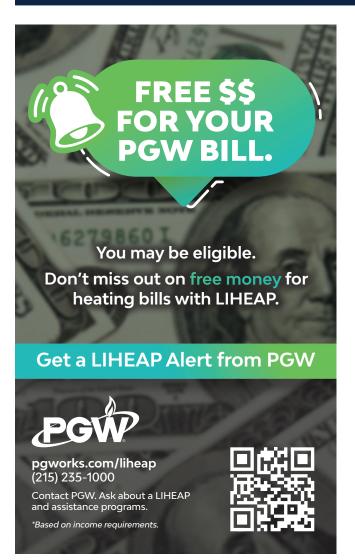






You Tube PhillyGasWorks





SEPTEMBER IS NATIONAL **PREPAREDNESS** MONTH

Keep Appliances Safe

September is National Preparedness **Month** and a good time to prepare for emergencies, including checks on your home appliances.

To ensure your appliances run safely and efficiently, here's some tips:

- ✓ Schedule regular inspections. Have a licensed professional inspect your gas appliances at least once a year or as often as the manufacturer
- ✓ We've Got You Covered. Sign up for PGW's Parts & Labor Appliance Protection Plan with Check & Adjust at pgworks.com/plp.
- ✓ Do not store combustibles nearby. Keep rags, mops, paper, and similar items away from gas appliances.

Remember, natural gas appliance maintenance is a customer's responsibility.





POSTS SAME DAY %

Take your PGW Bill to pay at 100s of retailers







DOLLAR GENERAL FAMILY DOLLAR



Walgreens Walmart





WALK-IN FOR HELP NEAR YOU

At any of the nearly 20 Neighborhood Energy Centers (NEC) throughout the City, PGWtrained energy counselors are ready to help.

At an NEC, you can get:

- Information about & apply for PGW assistance programs,
- Help understanding your bill,
- · Tips to lower your energy bills,
- Budget counseling, and more.

NECs are open Monday to Friday.

Find one near you: pgworks.com/nec

WAYS TO PAY



ONLINE AT PGWORKS.COM

Sign up for a **PGW My Account.** No fee with a checking/savings account.



ON PGW MY ACCOUNT APP

Download the PGW My Account App on Apple or Google Play.



WITH CASH NEAR YOU

Take your PGW bill to any participating 7-Eleven, CVS, Dollar General, Dollar Tree, Family Dollar, Speedway, Walgreens, or Walmart. Show the barcode on Page 2 of your bill. Payment posts same day and it's free!



BY PHONE: 215-235-1000

Pay from your checking or savings account. A convenience fee of \$2.95 will be applied.



BY MAIL

Be sure to include your account number on your check or money order to:

Philadelphia Gas Works P.O. Box 11700 Newark, NJ 07101-4700

HOW TO PREPARE FOR A SERVICE APPOINTMENT



CREATE A CLEAR PATH

to your meter and/or appliances.



SECURE PETS

away from the work area during the appointment.



SHARE POTENTIAL HAZARDS

your technician may experience with accessing the work area.

PGW technicians will arrive in PGW vehicles and show a PGW ID badge.

DOWNLOAD THE PGW MY ACCOUNT APP









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Efficiency







