

# GOOD GAS NEWS

2025  
GREATEST  
PLACES  
TO INTERN  
IN PA  
AWARDS



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## FREE \$\$ FOR YOUR PGW BILL.

You may be eligible.

Don't miss out on **free money** for  
heating bills with LIHEAP.

Get a LIHEAP Alert from PGW



[pgworks.com/liheap](https://pgworks.com/liheap)  
(215) 235-1000

Contact PGW. Ask about a LIHEAP  
and assistance programs.

*\*Based on income requirements.*



## SEPTEMBER IS NATIONAL PREPAREDNESS MONTH

### Keep Appliances Safe

September is **National Preparedness Month** and a good time to prepare for emergencies, including checks on your home appliances.

To ensure your appliances run safely and efficiently, here's some tips:

- ✓ **Schedule regular inspections.**  
Have a licensed professional inspect your gas appliances at least once a year or as often as the manufacturer recommends.
- ✓ **We've Got You Covered.** Sign up for PGW's Parts & Labor Appliance Protection Plan with Check & Adjust at [pgworks.com/plp](https://pgworks.com/plp).
- ✓ **Do not store combustibles nearby.**  
Keep rags, mops, paper, and similar items away from gas appliances.

Remember, natural gas appliance maintenance is a customer's responsibility.

## PAY<sup>WITH</sup> CASH



## POSTS SAME DAY <sup>AND</sup> FREE

Take your PGW Bill to pay  
at 100s of retailers



Now You Can  
Pay Your Bill At

**DOLLAR  
TREE**



## WALK-IN FOR HELP NEAR YOU

At any of the nearly 20 Neighborhood Energy Centers (NEC) throughout the City, PGW-trained energy counselors are ready to help.

### At an NEC, you can get:

- Information about & apply for PGW assistance programs,
- Help understanding your bill,
- Tips to lower your energy bills,
- Budget counseling, and more.

NECs are open Monday to Friday.

Find one near you: [pgworks.com/nec](https://pgworks.com/nec)

## WAYS TO PAY



### ONLINE AT PGWORKS.COM

Sign up for a **PGW My Account**. No fee with a checking/savings account.



### ON PGW MY ACCOUNT APP

Download the PGW My Account App on Apple or Google Play.



### WITH CASH NEAR YOU

Take your PGW bill to any participating 7-Eleven, CVS, Dollar General, Dollar Tree, Family Dollar, Speedway, Walgreens, or Walmart. Show the barcode on Page 2 of your bill. Payment posts same day and it's free!



### BY PHONE: 215-235-1000

Pay from your checking or savings account. A convenience fee of \$2.95 will be applied.



### BY MAIL

Be sure to include your account number on your check or money order to:

**Philadelphia Gas Works**  
P.O. Box 11700  
Newark, NJ 07101-4700

## HOW TO PREPARE FOR A SERVICE APPOINTMENT



**CREATE A CLEAR PATH**  
to your meter and/or appliances.



**SECURE PETS**  
away from the work area  
during the appointment.



**SHARE POTENTIAL HAZARDS**  
your technician may experience  
with accessing the work area.

PGW technicians will arrive  
in PGW vehicles and show  
a PGW ID badge.

## DOWNLOAD THE PGW MY ACCOUNT APP



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App Store



GET IT ON  
Google Play



Billing



Notifications



Efficiency

