

GOOD GAS NEWS

APRIL IS NATIONAL
SAFE DIGGING MONTH



KNOW WHAT'S BELOW.

CALL 8-1-1 BEFORE YOU DIG.

Spring is in the air -
Do you have plans to
start a home project
that requires digging?



Before a shovel goes into the ground, call 811 to prevent damage to underground utility lines, and keep yourself and others safe. An underground utility line is damaged every six minutes in the U.S., data from Common Ground Alliance shows.

Take these important steps to reduce the risk of hitting an underground line:

- Always call 811 at least 3 business days before you plan to dig. Calls can be made 24 hours a day and the service is free!
- Don't begin any work if lines aren't marked.
- Once a site is accurately marked, digging can begin.

Calling 811 before you begin your project isn't just a good idea, it's the law.



TEMPORARILY CLOSED

Due to concern of COVID-19 affecting the health and safety of PGW's customers and employees, PGW's five Customer Service Centers will be closed until further notice.

WAYS TO PAY

PAY ONLINE AT PGWORKS.COM

- Sign up for My Account. No fee with a checking/savings account.
- Make a one-time payment with a checking/savings account or a credit card. A convenience fee of \$2.95 will be applied.

PAY WITH CASH AT LOCAL RETAILERS

- Visit pgworks.com/residential/customer-care/ways-to-pay to access your barcode.
- Payment posts same day and it's free! Choose 7-Eleven, CVS, Ace Cash Express or Family Dollar to use this service.

PAY BY PHONE: 215.235.1000

- Pay from your checking or savings account. A convenience fee of \$2.95 will be applied.

PAY BY MAIL

- Be sure to include your account number on your check or money order to:

Philadelphia Gas Works
P.O. Box 117000
Newark, NJ 07101-4700

Para Español, visite PGWorks.com

E-bill

Sign up at pgworks.com

GO GREEN WITH PAPERLESS BILLING

Say "so long" to paper bills! With E-bill from PGW, your monthly bill is e-mailed directly to you.

One less paper bill means more trees and less landfill waste. E-bill also reduces energy and emissions from its production and delivery process.

APRIL 2020

PGW PROGRAMS WITH BIG SAVINGS FOR YOUR WALLET & ENVIRONMENT

Every day, PGW focuses its business on ways to improve the environment we share, help lower energy costs and provide reliable service. As we recognize the 50th anniversary of Earth Day, we're reminding customers like you about the PGW EnergySense programs available right now to help save energy and money!

RESIDENTIAL CUSTOMERS

Did you know that **you can receive rebates up to \$1,500?** EnergySense provides grants and rebates for the purchase of energy efficient equipment like boilers and furnaces.

And our **Home Comfort Program** weatherizes homes for low-income customers. PGW spent nearly \$8 million in 2019 to make over 3,000 homes and 7 multi-family buildings more energy efficient.

BUSINESS CUSTOMERS

How does up to \$60,000 sound?

PGW EnergySense Efficient Construction and Efficient Building Grants reward developers and builders who implement energy-efficient construction practices. If you're building new construction, or rehabbing a property, you owe it to yourself to look into these savings.

Last year alone, EnergySense awarded nearly \$620,000 to 650 customers. And there's still money remaining.

Visit pgwenergysense.com today.



Make sure you're counted.

The 2020 Census will determine where billions of dollars in federal funds are spent. It can mean more money for:

- local schools, hospitals and fire departments;
- roads, buses and subways;
- food, heating and housing assistance programs; and
- Pell grants for college students.

Go to census.gov to learn more.

United States®
**Census
2020**

THINK YOU SMELL GAS?

Leave the area and call (215) 235-1212.

Our Emergency Hotline is available 24 hours a day, 7 days a week.

It smells
like rotten
eggs

