


GOOD GAS NEWS



LIHEAP APPLY TODAY!



Before
you
turn up
the heat...
**turn to
LIHEAP**

A LIHEAP grant may cover up
to \$1,000 of your PGW bill.

PGWorks.com/LIHEAP



ENERGY FOR ALL OF US

PA Public Utility Service Termination Moratorium Ending

Effective November 9, 2020, the absolute utility service termination moratorium will lift and service terminations for non-payment can resume for customers with past due bills.

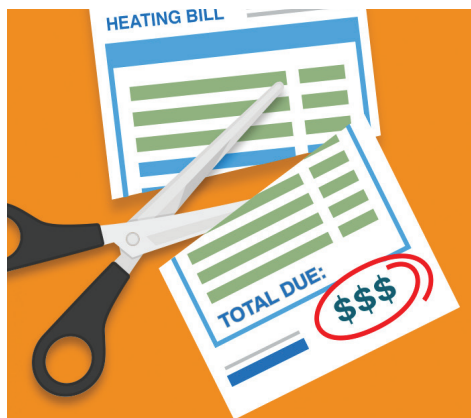
Please contact PGW if you are facing financial challenges. **Don't wait: contact PGW to make a payment or call PGW immediately at 215-235-1777, Monday-Friday, between 8 a.m. and 4 p.m.** A PGW representative can explain your options, and any assistance that may be available to assist you and avoid service termination.

If you are a residential or small business customer not enrolled in a payment arrangement or payment assistance program, or you have not notified PGW that your household income is at or below 300 percent of the Federal Poverty Level: your service may be subject to termination. Call today.

PGW recognizes the hardships many families may be facing as a result of the COVID-19 health crisis. We're here to help by offering programs, grants and energy tips to help lower your monthly bill and assist you if you've fallen behind on payments.

- **Enroll in a payment arrangement program** like Budget Billing or a payment assistance program like CRP or LIHEAP.
- **Conserve your energy use.** Small changes like sealing up air leaks around windows and doors and setting your thermostat between 65 and 70 degrees can make a big difference. Learn more by visiting pgworks.com/covid19
- **Sign up for a PGW My Account** at pgworks.com. Monitor your use, pay online and receive your bill directly to your email.

NOVEMBER 2020



Cut your Bill with CRP

Enroll now to pay less on your PGW natural gas bill.

Don't wait.

VISIT pgworks.com/HELP
CALL 215.235.1000



PGW + United Way: Caring for Philadelphia

For nearly 100 years, the men and women of PGW have supported United Way of Greater Philadelphia and Southern New Jersey.



Now more than ever, PGW is committed to supporting our neighbors and communities by donating to the United Way this fall. In the last five years alone, PGW employees have donated nearly \$500,000 to United Way.

United Way provides vital assistance to local nonprofits, helping families with housing, financial literacy, education, job training and more.

Learn about our community impact at pgworks.com/community.

PGW Connects with Local Businesses

In October, PGW partnered with the City of Philadelphia for its annual **Minority Enterprise Development (MED) Week**.

To help support minority businesses and provide resources to help them grow, **PGW presented a virtual workshop on our new online procurement system – ProcureWare.**

ProcureWare is an online tool that provides a simple and easy way for local businesses to match their services to do business with PGW. **To see our opportunities, businesses should register at pgw.procureware.com**

The paperless system also supports PGW's commitment to sustainability and environmental responsibility.

Interested in doing business with PGW? Visit pgw.procureware.com today.

PGW Technicians Perform Gas Safety Home Inspections

Right now, PGW is conducting residential gas safety inspections.

These inspections are required by law every three years to assess the condition of the gas meter as well as service line piping, and are quickly completed.

If you receive a gas safety home inspection request by phone from PGW, please contact us at **215-235-1000, M-F between 8 a.m. and 6 p.m. to schedule your appointment.**

Our representatives will explain the process and answer any questions you may have.

Safety checks will be scheduled in advance with customers and PGW technicians will:

- Have a PGW badge;
- Arrive in official PGW vehicle; and
- Wear PGW-branded clothing.

Our technicians are following health guidelines and taking extra precautions like:

- Wearing masks and gloves.
- Keeping social distance.



More on our commitment to safety at PGWorks.com/safety

THINK YOU SMELL GAS?

It smells like rotten eggs



Leave the area and call (215) 235-1212.

Our Emergency Hotline is available 24 hours a day, 7 days a week.