

APRIL IS NATIONAL SAFE DIGGING MONTH. OLL CALL 811 BEFORE A SHOVEL GOES IN THE GROUND.

Don't Wait: Call PGW for Payment Assistance

PA's winter termination moratorium ended April 1.



Pennsylvania's winter termination moratorium ended April 1, 2021. Service terminations for non-payment can resume for customers with past due bills. If you have an unpaid PGW bill, don't wait to get back on track. Call us today at 215-235-1000.

We have programs to assist customers facing financial challenges, including support for small businesses impacted by COVID-19.

Contact PGW today. You may be eligible for a payment plan that also offers debt forgiveness - like CRP. With CRP (Customer Responsibility Program), low-income customers can cut their natural gas bills in half.

Apply online at PGWorks.com/crp or call us. We're available at 215-235-1000, M-F, 8 a.m. - 6 p.m.

FACT: Natural Gas is Lowest Cost for Home Heat

It's true. You save money on home energy costs using natural gas to heat your home and power your major appliances compared to electric and other fuels.

An affordable solution.

On average, a typical new home that uses natural gas for space heating, water heating, cooking and drying saves about \$900 per year compared to a home that uses electricity for the same purposes.

Looking to switch to natural gas for home heat?

Now's the time! Visit us at PGWorks.com/Switch to learn how you can get a \$500 credit when you switch to natural gas from PGW.

Estimated Annual Residential **Energy Bills for Typical New Homes**

	Space Heating	Other*	Total
Natural Gas	\$666	\$325	\$991
Electricity	\$1,096	\$773	\$1,869
Oil	\$1,258	\$1,656	\$1,914
Propane	\$1,321	\$635	\$1,956

*Includes water heating, cooking, and clothes drying Source: American Gas Association



APRIL 2021

SAVE ON ENERGY COSTS WITH NATURAL GAS & PGW ENERGY SENSE

Natural gas remains the most affordable energy source. With EnergySense from PGW, you could save even more!

ENERGYSENSE AT HOME

Did you know that you can receive rebates up to \$1,300? **EnergySense** provides grants and rebates for the purchase of energy-efficient equipment like boilers and furnaces.

ENERGYSENSE FOR BUSINESS

Customers can get up to \$50,000 in rebates for installing high-efficiency heating and hot water equipment, building controls, insulation and cooking equipment in commercial buildings. Both new construction and existing buildings are eligible.



There's no downside to savings. Check out PGWEnergySense.com today.

MARKETPLACE@PGWORKS.COM

Grab a \$70 Rebate Today



Visit PGWorks.com today to get a \$70 instant rebate with the purchase of a Nest, ecobee, Honeywell, or Emerson smart thermostat through PGW Marketplace.

Smart thermostats can be controlled by a cell phone and have features like motion sensors, alerts, and integration with other smart devices. **These features help conserve energy, improve home comfort and control energy costs.**

For more on PGW's energy efficiency options, visit PGWorks.com/customer-care/efficiency

Lowering Our Carbon Footprint



Meaningful emissions reductions, new partnerships and increased innovation.

Eliminating Methane Escape: PGW invests millions of dollars every year to maintain the city's natural gas distribution system by installing new, state-of-the-art infrastructure.

With each new mile of main installed, methane escape is reduced to zero. See where we're working on our Pipeline Improvement Map: pgworks.com/worksites

- Setting Emission Goals: PGW is a partner in the U.S. Environmental Protection Agency's (EPA) Methane Challenge Program. To start, as a Challenge member, PGW is voluntarily committing to further reduce our methane emissions by replacing at least two percent of cast iron and vintage steel mains with newer, modern pipes, along with new service lines, every year through 2022.
- Expanding Greenscape: As of 2020, all customers in the PGW service area can switch their gas supplier in order to purchase Renewable Natural Gas (RNG) credits. RNG is a biomethane that comes from renewable sources and is safely distributed through existing natural gas infrastructure.

Learn more at PGWorks.com/customer-care/ efficiency

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