

GOOD GAS NEWS

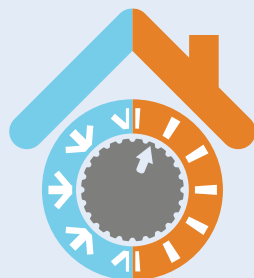


Happy Holidays

From our PGW family to yours.

December 2018

WINTER HOME HEATING SUPPORT



As temperatures fall, the cost of monthly heating can go up. Here are some ways PGW may be able to help you stay warm without the worry.

CRISIS ASSISTANCE is a federal grant that is awarded to income-eligible customers who are either without utility service or have received a 10-day shut-off notice. Customers can apply for both Crisis Assistance and LIHEAP benefits at the same time.

Customer Responsibility Program (CRP) from PGW is a powerful way to cut gas bills every month. The CRP discount is based on factors like your household size, gross household income and your home's average gas bill.

LIHEAP Low-income households can get help to pay their winter heating bills. These federal grants range from \$200 to \$1,000 and DO NOT have to be repaid. Text FAST to 75308 to see if you're eligible.

Utility Emergency Services Fund (UESF) is a grant designed to pay off the balance of a customer's unpaid utility bill and bring it to \$0. UESF relies on individuals, corporations, foundations and government agencies to help provide direct assistance to vulnerable families. Maximum award is \$1,500.

Payment Arrangements If you've fallen behind on your PGW bill, you may be eligible to enroll in a PGW repayment plan.

For more information about our assistance programs, visit pgworks.com under Customer Care, call 215-235-1000, or visit us in person.

Tomorrow's energy is
right here in Philadelphia.

LNG
LIQUEFIED NATURAL GAS

EVERYDAY CHEMISTRY
FOR OUR
EVERYDAY WORLD

WEWORKFORPHILLY.COM





Ease the load.

A free grant from LIHEAP helps people pay their heating bills.

You may qualify for up to **\$1,000**, no strings attached.

You got this.

Text **FAST** to **75308**

Message & data rates may apply.

LNG: EVERYDAY CHEMISTRY FOR OUR EVERYDAY WORLD

For 50 years, PGW has worked with liquefied natural gas (LNG), moving Philadelphia toward a cleaner, more energy efficient future, while saving customers billions of dollars. Find out how at WeWorkForPhilly.com

LNG is not complicated. It's simply natural gas, converted to a liquid by cleaning and then cooling it. Every day, PGW harnesses the power of LNG so Philadelphia businesses have the energy they need to serve customers, and local families stay warm and well-fed.

Now we're looking to go beyond saving money with LNG, to generating revenue with it. Our proposed Public-Private Partnership will bring the environmental and economic benefits of LNG to users outside Philadelphia, while adding millions of dollars to our bottom line.

Learn about this project at PGWorks.com

COMMITMENT TO OUR COMMUNITY

PGW employees continued their longstanding support of the city we serve.

For nearly 100 years, PGW employees have backed United Way of Greater Philadelphia and Southern New Jersey. This year, employees pledged more than \$100,000 during our annual campaign.

United Way's commitment to helping our neighbors in need makes this region a better place for us all.

Learn more about PGW's commitment to social responsibility at pgworks.com/community.



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PGW's Appliance Protection Plan

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When a breakdown happens, have a plan in place.

- Reliable customer service
- Fast and convenient scheduling
- Experienced and professional technicians
- No cost for parts, no cost for labor

Pick the plan that's right for you.

