

GOOD GAS NEWS



November 2016

We Work For Philadelphia

Keeping Safe, Reliable Natural Gas Flowing in our Community

PGW works 24/7 to bring safe, reliable natural gas to Philadelphia communities. We constantly monitor, inspect and maintain the network of pipes used to meet the complex and growing energy needs of our City. Our commitment to safety, integrity, and operational excellence supports a stable business environment and helps improve the overall quality of life for the region.

Right now, PGW is working hard to upgrade our underground natural gas infrastructure, all across Philadelphia. It's a big project, and we recognize that digging up streets can be inconvenient. We appreciate your cooperation and understanding as we upgrade the pipeline, and ensure that PGW is ready to serve your neighborhood for many years to come.

Learn more about PGW's long-term commitment to the communities in which we work through our corporate responsibility report that's available online. To see where we're working next, visit pgworks.com/worksites.

LIHEAP

**Simple.
Quick.
Worth it.**

**We all deserve to be warm in our homes,
but winter bills can make it hard.**

If you're worried about the cost of keeping warm this winter LIHEAP – the low income heating and energy assistance program – may help. Last year, grants of up to \$1,500 from LIHEAP helped more than 60,000 PGW customers pay for home heat. That's real money that can go a long way to keeping your home nice and cozy this season.

LIHEAP APPLICATION

If you do not understand
Please complete this section
*Use the codes from page 2

1
Name (Include Last, First Middle Initial)
Home Address (Include Street, Apt. Num
Mailing Address if different (Include Str
You Live In

You owe it to yourself to apply. Visit pgworks.com/liheap for details

Winter Weatherization Means Warmth for Less



November brings fall leaves and Daylight Saving Time, which means colder weather is on its way.

Be prepared. Take simple, inexpensive steps to ward off winter chill, conserve energy, and save money. Apply caulk to wall cracks, gaps, or joints smaller than a ¼ inch wide.

- Apply weather stripping around doors and windows.
- Cover windows from the inside with plastic sheeting or shrink film.
- Install foam draft guards at the bottoms of external-facing doors.
- Make sure your heating vents aren't blocked by rugs or furniture. That can prevent heated air from circulating properly.

PGW EnergySense provides rebates for efficient equipment that will help you lower your energy costs. Residential and business customers can conserve energy while saving money.

Visit pgwenergysense.com to find out how.

My Account – Online convenience & account information when and where you want it

PGW makes it convenient to manage your natural gas account online – anytime, anywhere you have internet access. With **My Account**, you can view and pay your bill from a checking or savings account; set up an automatic payment schedule, and sign up for a paperless E-bill.

- Understanding your bill just got a whole lot easier! Use **Bill Analyzer** to quickly view summaries & make detailed comparisons of your PGW bill over the past 24 months.
- **E-bills** gives you easier access and storage. Online statements are printer-friendly.
- **Autopay** lets you automatically deduct PGW bill payments from your checking account each month.

Register for **My Account** at pgworks.com today.



BECOME A HOME HERO

...WITH A PGW PARTS & LABOR PLAN
IF SOMETHING GOES WRONG WITH A COVERED APPLIANCE,
PGW IS THERE TO FIX IT.

#HOMEHEROPHL PGWORKS.COM/PLP 215-235-2050