

GOOD GAS NEWS



October 2016

Apply early!

LIHEAP

Simple. Quick. Worth it.

Get a head start on your cold weather gas bills. You know that a LIHEAP grant means extra money to help pay your PGW heating bill.

If you received LIHEAP last year, your personal application form is on its way!

To make sure you don't miss out on grants up to \$1,000:

- Check 'natural gas' in **Section 4**
- Write 'Philadelphia Gas Works' and your PGW account number in **Section 6**
- Send 30-days proof of income with your application

If you don't receive an early application, apply for LIHEAP beginning Tuesday, November 1.

Customer Responsibility Program (CRP)

What could you do with one less worry? Find out with CRP, which helps thousands of customers better afford and maintain gas service. Income-eligible customers receive a fixed, discounted monthly bill and debt forgiveness each month you pay in full.

That helps you better budget household expenses and eliminate your past due balance.



Crisis Assistance

Are you without gas service? Do you have a 10-day shut-off notice? Do you have broken heating equipment? Crisis assistance can help.

The Crisis grant program is a federal grant awarded to income-eligible customers. A Crisis grant can be combined with LIHEAP to help keep – or restore – gas service this winter.

Call the PA Department of Human Services at (215) 560-1583 to learn if you qualify, for a list of needed documentation, and more details.



For more on any of our assistance programs or available grants, visit pgworks.com.



BECOME A HOME HERO



**...WITH A PGW PARTS & LABOR PLAN
IF SOMETHING GOES WRONG WITH A COVERED
APPLIANCE, PGW IS THERE TO FIX IT.**

#HOMEHEROPHL PGWORKS.COM/PLP 215-235-2050



We Work For Philadelphia: PGW in the Community

Invite us to your next event.

If you would like PGW to attend your next community event to speak or provide information on energy efficiency, grant programs, and/or customer assistance programs, contact our Community Partnerships Hotline at (215) 684-6901.

- Learn how to cut down the costs of natural gas bills;
- Find where to apply for grant money to help pay heating bills; and
- Have questions answered in person.

pgworks.com



Manage your PGW bill online with *My Account*.

Pay your bill on your schedule at any time, night or day. My Account gives you the flexibility to answer common questions, view gas usage, billing history, and get helpful energy efficiency information - all in one place.

**Visit pgworks.com today.
This information is also
available upon request –
call (215) 235-1000.**



It's your home –
make it work for you
with great PGW rebates
and grants.

PGW EnergySense can help you take control of energy costs, upgrade the comfort of your home, and maybe even get paid to do it.

Call 855-PGW-SOLVES

PGW | energysense
Good energy makes good sense.

Available for a limited time.