



October 2017

Apply early! LIHEAP

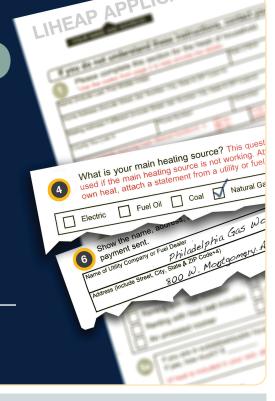
Simple. Quick. Worth it.

Get a head start on your cold weather gas bills. You know that a LIHEAP grant means extra money to help pay your PGW heating bill. If you received LIHEAP last year, your personal application form is on its way!

To make sure you don't miss out on grants up to \$1,000:

- · Check 'natural gas' in Section 4
- Write 'Philadelphia Gas Works' and your PGW account number in Section 6
- Send 30-days proof of income with your application

If you don't receive an early application, apply for LIHEAP beginning Wednesday, November 1.



PREPARE NOW TO SAVE MONEY ON WINTER HEATING BILLS



There are steps you can take today that will pay off when the chill of fall and winter arrives. Weatherizing your home can help lower your monthly bill, and keep your family cozy when the temperatures drop.

HERE ARE SOME SIMPLE, ENERGY SAVING TIPS:

- Clean or replace your heating system's air filter.
- Make sure your air vents are not blocked.
- Keep doors and air vents closed in rooms that are not being used.
- Use caulking and weather stripping around doors and windows to reduce air flow.
- Replace old doors with insulated metal or fiberglass doors to reduce air flow.
- Have your gas furnace cleaned and serviced by a professional for greater efficiency.
- Replace old appliances with energy-efficient models carrying the ENERGY STAR label.
- Add a layer of insulation around ventilator ducts and water pipes that pass through unheated areas of your home.
- Cover bare floors with carpeting or rugs. The layers add comfort and retain heat.
- Direct your vents' airflow across the floor because warm air rises.



Text EASY to 75308 to see if CRP works for you Questions? Call 215-235-1000 or visit pgworks.com



ATTENTION HOMEOWNERS!

Join the thousands of PGW customers who make a Parts & Labor Plan part of getting ready for cold weather.

REPAIRS, INSPECTIONS & MAINTENANCE ARE COVERED.



CHOOSE A PLAN | Call us at (215) 235-2050 Visit pgworks.com/plp

PLAN 1

+ HOME HEATING

\$117 One time payment

PLAN 3

- + HOME HEATING
- + WATER HEATER
- + DRYER

\$246 One time payment (includes \$8.30 tax)

PLAN 4

PLAN 2

+ CHECK & ADJUST

(Must be purchased with a heating plan.)

+ HOME HEATING

+ WATER HEATER

\$133 One time payment

\$55 One time payment

SIGN UP TODAY!

Buy your plan today and you're covered through October 31, 2018.

IF SOMETHING GOES WRONG, WE'LL BE THERE TO FIX IT. NO EXTRA COST, NO CHARGE.

For more plans, visit pgworks.com/plp

THINK YOU SMELL GAS?

Natural gas has an unpleasant, rotten egg-like odor for easy detection and your safety. If you think you smell gas, leave the area immediately, then call PGW at 215-235-1212.

Remember, if you think you smell gas:

NEVER Use electrical devices.

NEVER Use an open flame, matches or lighter.

NEVER Try to locate the source of the gas leak.

NEVER Try to shut off any natural gas valves or appliances.

NEVER Flip the light switch on or off.

NEVER Re-enter the building or return to the area until a qualified utility representative says it is safe to do so.





Manage your PGW bill online with My Account.

Pay your bill on your schedule at any time, night or day. My Account gives you the flexibility to answer common questions, view gas usage, billing history, and get helpful energy efficiency information - all in one place.

Visit pgworks.com today. For more information call 215-235-1000.