

# GOOD GAS NEWS



September 2017

## PGW INTRODUCES THE SAFETY SQUAD

This month, PGW is launching the first of our new 'Safety Segment' series of animated-shorts. Featuring characters from the Safety Squad, the new online series will share useful tips and information about topics from worksite safety to carbon monoxide alarms. Each safety segment video is less than a minute long, and focuses on a single issue.

PGW is developing this series to refresh the way we share information with the community we serve. More and more of our customers are online, and in order to maintain our commitment to safety and security we need to meet them where they are, and communicate in the way they prefer, through pgworks.com and on our social media platforms and YouTube channel.

"Utilizing social media allows us to reach a segment of our customer base that may not use traditional mediums," said Barry O'Sullivan, spokesperson for PGW. "We believe these innovative and entertaining videos will make this important information more accessible to our customers."

Follow PGW on Twitter, and Like us on Facebook to keep up with the latest developments. And look out for the debut of PGW's 'Safety Segment.'



## One less worry can lead to...

### expanding your horizons.

CRP from PGW can mean looking ahead,  
not just keeping up.\* Imagine new options.

Text **EASY** to 75308 to see if CRP works for you.  
Questions? Call 215-235-1000 or visit [pgworks.com](http://pgworks.com)

\*CRP is open to qualifying residential customers whose gross household income is no more than 150% of the Federal Poverty Level. Other criteria may also apply.

# Beware of CARBON MONOXIDE

As heating season approaches make sure all your fuel-burning appliances have been inspected. Carbon monoxide (CO), a colorless, odorless, and potentially dangerous gas, is produced during the incomplete burning of carbon-containing fuels.



The U.S. Consumer Product Safety Commission (CPSC) estimates there are 170 CO poisoning deaths each year from fuel-burning products.

A battery operated carbon monoxide alarm will detect the odorless gas if there is a leak. The batteries on CO alarms should be replaced twice a year.

## If you suspect carbon monoxide is present:

- Stop using the appliance. Seek medical care if anyone has symptoms of carbon monoxide exposure.
- Do not use the appliance until it has been determined to be safe by a qualified professional.

Remember you can contact PGW's Emergency Hotline 24 hours a day, 7 days a week at (215) 235-1212 if you suspect a gas leak.

# PGW IN THE COMMUNITY INVITE US TO YOUR NEXT EVENT.



If you would like PGW to attend your next community event to speak or provide information on energy efficiency, grant programs, and/or customer assistance programs, contact our **Public Affairs Team** at [feedback@pgworks.com](mailto:feedback@pgworks.com).

- Learn how to cut down the costs of natural gas bills;
- Find where to apply for grant money to help pay heating bills; and
- Have questions answered in person.

 [facebook.com/MyPGW](https://facebook.com/MyPGW)

 [Nextdoor.com/MYPGW](https://Nextdoor.com/MYPGW)

 [@MyPGW](https://twitter.com/MyPGW)

 [PhillyGasWorks](https://PhillyGasWorks)

## September is National Preparedness Month

It's never been easier to enroll in ReadyPhiladelphia – the Philadelphia Office of Emergency Management's Emergency Alert System.

Text "ReadyPhila" to 888777 to get weather and emergency alerts direct to your phone.

To get alerts from our partners SEPTA, PES Refinery, Philadelphia Prisons, City closures and City Special Event Information, visit [www.phila.gov/ready](http://www.phila.gov/ready) and choose your options.

