

# GOOD GAS NEWS



HAPPY NEW YEAR! FROM YOUR NEIGHBORS AT PGW

January 2015

## HEATING ASSISTANCE FOR PHILADELPHIA



Are you looking for heating assistance, but don't qualify for the Low Income Home Energy Assistance Program? Or maybe you've received a LIHEAP grant, but need more assistance? Here are three ways PGW may be able to help:

### ▶ BUDGET BILLING

Do you see a spike in heating bills during times of peak usage, like winter months? Budget Billing helps you spread the cost of gas more evenly throughout the year.

### ▶ CUSTOMER RESPONSIBILITY PROGRAM (CRP)

Income-eligible customers receive a consistent, discounted monthly bill and arrears forgiveness. With CRP, residential customers can better afford and maintain gas service. Call 215-235-1000 or visit [pgworks.com](http://pgworks.com) for an application.

### ▶ PAYMENT ARRANGEMENTS

If you've fallen behind on monthly gas payments, you may be eligible for a repayment plan that meets your needs. To see if you qualify, call 215-235-1777.

For more on our assistance programs, visit  
[pgworks.com](http://pgworks.com) under **Customer Care**.

24

number of  
natural gas  
vehicles



to cut carbon  
emissions

BREATHE  
EASY.

## THIRD-PARTY NOTIFICATION SERVICE AVAILABLE



PGW offers customers the option to enroll in a third-party, termination notification program. If an enrolled customer receives a shut-off notice, PGW will also send a copy of the notice to a designated caregiver, family member or organization. Third-party recipients will not receive copies of monthly bills and are not responsible for paying bills.

Visit a **PGW Customer Service Center** or call **215-235-1000** to enroll in the third-party termination notification program.

**PGW**  
employees honored to support local organizations this  
**HOLIDAY SEASON**

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- Salvation Army
- St. Christopher's Hospital for Children
- St. Francis Inn
- The Rock Ministries of Philadelphia
- The Ronald McDonald House

The graphic features a festive border of holiday-themed items including a yellow star, a rocket, a clown, a gift box, a train, a rocking horse, and a train engine. The PGW logo is prominently displayed at the top.



[pgworks.com](http://pgworks.com)

## EXPERIENCE

11,854 years of industry experience and 7 generations of Philly know-how. That's PGW today.

**BEING SAFE COMES FIRST.**  
**SMELL GAS? 215-235-1212**

children's scholarship fund

PHILADELPHIA

**K-8th Grade Scholarships Available**  
**For Low-Income Philadelphia Children**

visit [www.csphiladelphia.org](http://www.csphiladelphia.org) or call **215.670.8411**  
application deadline: **March 1, 2015**

**APPLY NOW!**

**OUR CITY.  
YOUR CHOICE.  
THEIR CHANCE.**