

GOOD GAS NEWS



June 2014

How Can We Help You Today?

Many solutions can be found at
www.pgworks.com

We work for Philadelphia, and that includes providing answers to your questions and needs in a fast and user-friendly way.

At www.pgworks.com customers can:

- Make a payment
- Get answers to frequently asked questions
- Find important numbers, like our Emergency Hotline and Customer Service Center
- Request a service turn on or off
- Find information on a number of customer assistance programs
- Apply for an open position at PGW
- Look up where we're working around the city
- Learn savings tips and how to get rebates and incentives through PGW EnergySense

If you don't see what you're looking for at www.pgworks.com, our Customer Care Team can help at (215) 235-1000 between 8 a.m. and 6 p.m., Monday through Friday.



Not all roller coasters are fun
Heating bills don't have to be so unpredictable

Last winter was hard for everyone. If you're struggling to stay current with your heating bills, Helpability from PGW may be what you need. PGW has a variety of programs for low income customers, even those already in arrears. With PGW, help is just a call, click or text away.

Text **ABILITY To 95997***

*Msg & data rates may apply

Call us at (215) 235-1000
Visit pgworks.com

Helpability
from PGW



It's not just insulation

It's standing up
for comfort

PGWenergysense.com

 | **energysense**
Good energy makes good sense.

Did you know?

As a PGW customer, you are one of more than 71 million natural gas users in the United States (and one in a half million right here in Philadelphia).

Providing **natural gas service** takes the work of nearly 3 million Americans across all 50 states, including PGW's 1,600-plus employees.



Call 811 before you dig

Working on a project that requires digging? **Call 8-1-1** first, or (800) 242-1776 from a number outside Pennsylvania.

This free service ensures underground utility lines are marked, preventing damage to service lines and keeping you and your property safe. Remember, **it's the law.**



Mailbox overflowing? PGW offers E-bill

Are you tired of sorting through junk mail for important statements, like your PGW bill? Why not **go paperless?**

With PGW's E-bill, you'll receive monthly statements to your preferred email account. PGW's E-bill is better for the environment (*less paper*) and your household (*less clutter*).

Sign up through **My Account** at www.pgworks.com



Need Help Paying for Food?

YOU MAY QUALIFY FOR SNAP (FOOD STAMPS).

SNAP benefits come on an Access card, which works just like a debit card. You can use SNAP to buy food at supermarkets, corner stores & farmers' markets. See if you qualify today.

**To apply by phone, call the:
SNAP HOTLINE: 215-430-0556**

More info: www.hungercoalition.org

