



July 2014

Safety check-in

Summer fun begins with safety.

As more visitors travel into Philadelphia, college students and recent grads relocate here, and businesses set up shop around town, PGW wants everyone to continue to enjoy the benefits of safe, reliable natural gas service. You can help us do that by remembering a few things:

- **Use your nose.** Natural gas has a rotten egg-like odor on purpose. If you think you smell natural gas, leave the area then call PGW at (215) 235-1212 at any time.
- **Call 8-1-1 Before You Dig.** The service is free and helps ensure everyone's safety. Remember, it's the law.
- **Report suspected gas theft.** The theft of natural gas is dangerous and should be reported immediately by calling (215) 684-6383. Your call is confidential and important.
- **Know the facts about Carbon Monoxide (CO).** Prevent CO poisoning by installing a CO detector and checking and replacing its batteries regularly.

If you think you smell natural gas:

- ✓ *Don't use electrical devices, an open flame, matches, or lighters;*
- ✓ *Never try to locate the source of the smell;*
- ✓ *Don't shut off or turn on natural gas valves or appliances;*
- ✓ *Never re-enter the area unless a qualified PGW representative allows you to return.*

Want to earn a \$500 rebate? Here's your opportunity.

Good news for current PGW customers (that's you!). When you convert to a **natural gas water heater** you can receive a \$500 credit on your bill. Now's the perfect time to convert.

Need more reasons to convert? Here are three:

- Natural gas heats water faster than electricity.
- The cost of natural gas is about half the cost of electricity.
- You may also qualify for additional incentives.

Visit www.pgwenergysense.com today to learn more about how to convert, calculate your savings, and get an application. Or give our team a call at (215) 684-6750.

Even out monthly gas bills

Life has enough ups and downs — don't let your natural gas bill be one of them.

PGW's Budget Billing helps you spread the cost of gas service more evenly throughout the year, so there are no big surprises during the winter months or other times of peak usage.

Sign up for **Budget Billing** today and let us help you manage and afford your gas service all year long. Call (215) 235-1000 or stop by a Customer Service Center.

In the Community

PGW: Teaming up with local charities

At PGW, we think it's important to give back to the community where we can. That's why this spring, our employees teamed up with the American Red Cross, Dress for Success Philadelphia and Ready, Willing and Able.

Giving blood

Twice a year, PGW hosts an American Red Cross blood drive to benefit the community. In June alone, our employees donated enough blood to help save 93 lives.

Donating professional clothing

PGW employees donated more than 600 pieces of professional clothing and accessories to Dress for Success Philadelphia and Ready, Willing and Able. The organizations help to promote economic independence and we welcomed the opportunity to support their initiatives.



Photo of PGW employees delivering clothing and accessories to Dress for Success Philadelphia; courtesy of Dress for Success Philadelphia.

Switch to natural gas heating and save

This past winter was tough, but even tougher on those still using oil to heat their homes. Did you know that as a PGW customer you can receive a \$500 credit when you switch from oil to natural gas heating? It's true.

Compared to oil-powered heating systems, natural gas is cheaper and more energy efficient. So, on top of the initial \$500 rebate, you could see hundreds of dollars in additional savings each year.

To apply for a rebate, calculate your fuel cost savings or learn more, visit www.pgworks.com or call (215) 684-6700.

WHY SWITCH TO NATURAL GAS?

- Natural gas is piped directly to your home without the hassle of orders or deliveries.
- Natural gas rates are cheaper than oil.
- Natural gas is the cleanest burning fossil fuel.