

GOOD GAS NEWS



November 2014

CUSTOMER *Care* AT PGW

As the leaves change and trees turn bare, remember that we're available to assist with energy saving tips, customer programs and grants.



CONSERVE AND SAVE

Saving money, and energy starts with tips like this: *Use weatherstripping and indoor caulk for windows and doors to help eliminate air leakage at home. It will also help rid your home of uncomfortable drafts.* Get other simple savings tips at PGWenergysense.com

PROGRAMS FOR YOU, FROM US

PGW provides programs that make affording and managing your gas bill easier: Resources like Budget Billing (*get a more even monthly bill*) and our Customer Responsibility Program (*qualifying customers get a discounted bill each month*). Get details on our Customer Care page at pgworks.com

WORRY-FREE WARMTH

LIHEAP (Low Income Home Energy Assistance Program) is now open. Look inside your PGW statement envelope for more about the federal grant. You can also visit pgworks.com, text HOME to 95997*, or call 215-787-HEAT.

*Msg + data rates may apply

CALL 215-235-1000, CLICK PGWORKS.COM OR VISIT ONE OF OUR CUSTOMER SERVICE CENTERS FOR MORE INFORMATION.

INFORMACIÓN Y SERVICIO en ESPAÑOL

Para traducción en español, llame al 215-235-2175,
Lunes - Viernes, 8 a.m. - 5 p.m.



PGW launches new video series



Serving Philadelphia means offering customers access to information and answers to frequently asked questions in a quick, interactive format. Our new how-to video series does just that, covering topics like understanding your bill and creating an online account.

Next time you are looking for answers, visit PhillyGasWorks, the official YouTube channel of PGW. Remember to follow us on Twitter @MyPGW and Like us on Facebook.

CARBON MONOXIDE: NO SCENT, SOUND OR COLOR

Carbon Monoxide (CO) is a colorless, odorless gas that can cause illness or death. Prevent CO poisoning by installing a CO detector and checking and replacing its batteries regularly. Learn more about protecting yourself and loved ones from CO poisoning and the symptoms of CO poisoning at cdc.gov



pgworks.com

EXPERIENCE

11,854 years of industry experience and 7 generations of Philly know-how. That's PGW today.

BEING SAFE COMES FIRST.
SMELL GAS? 215-235-1212



It's freedom to lower your energy bills

Eighty-five percent of American homes suffer from at least one health, safety, comfort or finance issue. *Could your home be one of them?*

You can improve your home's energy performance and **get paid** to do it with the PGW EnergySense Home Rebates program.

Take action to defend your home and your budget. Call 855-PGW-SOLVES or visit: pgwhomerebates.com to get started.



 | **energysense**
Good energy makes good sense

