

GOOD GAS NEWS



December 2014



Happy Holidays! FROM YOUR NEIGHBORS AT PGW

Keeping You Safe & Warm

At PGW, the safe, reliable delivery of natural gas is our first priority and one we never take lightly. Your comfort and safety is important. Check out these tips to help keep service on, and your home safe.

Hang me
on your
fridge!

Carbon Monoxide has no scent, sound, or color. Carbon Monoxide (CO) is a colorless, odorless gas that can cause illness or death. Prevent CO poisoning by installing a CO detector, and checking and replacing its batteries regularly. Learn about CO poisoning symptoms at cdc.gov.

Customer Care. PGW programs, like Budget Billing and our low-income Customer Responsibility Program, help to make paying your bill, and managing your usage, easier. We can also assist income-eligible customers complete a LIHEAP application to receive a home heating grant up to \$1,000.

Protect yourself with PLP. When heating equipment is working properly, dangers like Carbon Monoxide are minimized. Enroll in PLP and covered repairs won't cost you a penny. Visit pgworks.com/plp

Natural gas has a rotten egg-like odor. If you think you smell natural gas, leave the area immediately and call PGW at (215) 235-1212. We're available 24/7 for your safety.

More on safety and our customer programs at pgworks.com

Looking
for warmth
without the
worry?

Start with LIHEAP

- Text **WARM** to **95997**
- Visit pgworks.com/LIHEAP
- Call (215) 787-HEAT (4328)
- Visit a Customer Service Center

Message & data rates may apply



Parts & Labor
PLAN

PARTS?
included.

LABOR?
included.

That's our plan.

Visit pgworks.com/plp
or call **215-235-2050**

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