

GOOD GAS NEWS



KEEP COOL AS TEMPERATURES RISE



Use these inexpensive tips to help save energy and money during the warmer months.

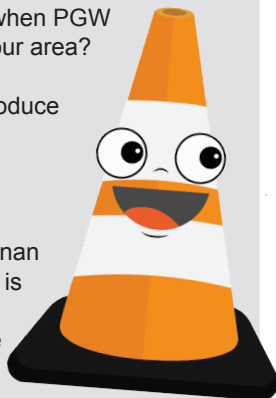
- Set your thermostat to a comfortable temperature when you are at home. Raise the temperature at bedtime or when you are away from home.
- Keep window coverings closed during the day to block the sun's heat.
- Use ceiling fans when in a room and raise thermostat 4 degrees. Turn fans off when you leave the room.
- Avoid using the washer, dryer and dishwasher during the heat of the day.
- Use caulk or weatherstripping to seal air leaks around doors and windows.
- Lower temperature on water heater to warm setting (120°F).
- Use a bathroom fan when taking a shower or bath and range hood when cooking to remove heat and humidity from your home.



MEET CONAN O'STRUCTION

Want to know when PGW is working in your area?

Allow us to introduce you to Conan O'Struction, your personal #ConeWatch companion. Conan knows all there is to know about PGW's pipeline improvement projects.



Get the latest on his whereabouts in the city by searching #ConeWatch on Twitter. You can also text 'WORK' to 75308 on your mobile phone to receive a link to our Pipeline Improvement Map.

Conan is a Philly native, so he can also fill you in on great local hotspots along the way.

To keep up with Conan's activities and pipeline improvement projects around the city, follow @MyPGWCommunity on Twitter.



PROTECT YOURSELF AGAINST IMPOSTERS

To arm yourself against people falsely claiming to be utility workers, keep these things in mind:

Ask for PGW branded ID – All PGW employees carry photo ID. If someone at your door does not have it, or refuses to produce ID, don't let them into your home. **Call 911 immediately.**

Don't give out personal information – PGW employees who come to your home will never ask for your credit card, social security or account numbers or request any other personally identifiable information. Any doubts? Don't hesitate to call PGW directly. This extra step offers you a greater level of safety and security. **After all, your safety is our first priority.**

Call 911 – If you are feeling uncomfortable, or have any uncertainty, call 911. The Philadelphia Police Department has a direct line to PGW and can verify a utility worker's identity.

Remember –Be Sure Before You Open The Door



MOVING?

Before you move, remember to contact PGW at least seven days in advance to turn off or transfer your gas service.

A service turn on, turn off, or transfer can be completed at www.pgworks.com or by calling us at 215-235-1000.

Our Customer Care Team is available to assist you Monday through Friday, 8 a.m. to 6 p.m. PGW will conduct a final meter reading and transfer or close your account once your move date is confirmed.

