











May 2016



## One less worry can lead to...

expanding your horizons.

CRP from PGW can mean looking ahead, not just keeping up.\* Imagine new options.

Text EASY to 75308 to see if CRP works for you Questions? Call 215-235-1000 or visit pgworks.com



\*CRP is open to qualifying residential customers whose gross household income is no more than 150% of the Federal Poverty Level. Other criteria may also apply.

### Summer's around the corner!

Here are a few energy saving tips to keep you from getting hot under the collar.

Stay cool in summer and still save energy. Check out these simple, low-cost steps you can take for maximum savings through the spring and summer.

- · Use appliances in early morning or evening, when temperatures are lower.
- Turn off fans when you leave a room. Fans help keep you cool, but most don't lower home temperatures.
- · Use natural ventilation. If you can do so safely, open your windows while sleeping. When you wake in the morning, shut the windows and blinds to contain the cool air.
- · Lower your water heater's thermostat. According to the U.S. Department of Energy, lowering it by 10 degrees can save up to 5 percent in energy costs.

For more helpful tips, visit pgwenergysense.com

# **Know the Five Steps**of Pipeline Improvement

We're hard at work installing Philadelphia's new natural gas pipeline. Whether we're working in your area next week or next year, construction projects can raise a lot of questions. Here's what to expect.

#### **Step 1. Neighborhood Notification**

At least three days before planned work begins, we'll hang information on doors in the neighborhood. Parking restrictions will also be posted on affected streets using standard parking notices.

#### **Step 2. Underground Utility Marking**

Each utility will mark their lines before digging begins. This simple yet critical step prevents potential damage that could be both dangerous and inconvenient to the community. Paint used for marking is not permanent and will fade away with time.

#### **Step 3. New Main Installation**

Natural gas mains are typically located in the street, close to the curb. PGW contractors will dig a trench and other holes along the street or sidewalks so that new plastic or coated steel pipes can be installed.

#### **Step 4. New Service Line Installation**

After a new main is installed, gas service to a property may be temporarily disconnected to replace the service line. We will need to enter the premises at least twice to replace the meter, re-light each natural gas appliance and complete safety checks.

#### Step 5. Property / Neighborhood Restoration

After service installation is complete, PGW takes a series of steps to restore the area back to its original condition. First, PGW will backfill open trenches and holes with dirt, rocks and temporary paving in preparation for final and full restoration. The process to restore worksites to the same or better condition - including sidewalks, lawns and driveways, may take weeks.

Got questions about pipeline improvement? Visit pgworks.com/worksites or call PGW at 215-684-6880.











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- Learn about PGW news, products and services.
- Get facts about energy efficiency and home comfort services.
- Learn more about our involvement in your community.
- Watch how-to videos and take part in surveys, polls and more!
- Connect with your neighbors, get safety tips and keep up-to-date on the latest PGW maintenance and infrastructure improvement projects.

Spread the word. Be sure to visit often for the latest tips and helpful information.









