



Special Projects Business Requirements:

CONSUMPTION LIMIT LETTERS

CRP Consumption Limit Letter 5 (CRL5)

PGW Account Number: [SYSTEM DATE]
Service Address: [ACCOUNT NUMBER]
[PREMISE ADDRESS]

NOTICE OF CRP CREDIT LIMIT

Dear [FIRST NAME] [LAST NAME],

As a participant in PGW's Customer Responsibility Program (CRP) you receive a credit paid for by other PGW customers that covers a portion of your monthly bill. Your current maximum annual credit is approximately \$2,870 (subject to changes in PGW's rates) or 2,125 CCF through [FINAL CREDIT MONTH]. PGW will notify you by mail if your usage reaches 50%, 80% and 100% of the maximum credit. **If you exceed your maximum credit, you will be placed on an Average Bill CRP plan through [FINAL CREDIT MONTH], which may result in a higher bill for you.** We encourage you to take steps today to begin using less gas.

You may be eligible for an exemption to the maximum credit if any of the following are true, 1) a family member has recently moved into your household; 2) a member of your household has experienced a serious illness; 3) your house has been condemned or has housing code violations that affect gas use; or, 4) the gas use is otherwise beyond your ability to control. If you wish to request an exemption, please contact PGW at: 215-978-1040.

Below are a few steps you can take to save gas to avoid reaching the maximum credit. More savings tips are available at www.pgwenergysense.com/tips.

- During the winter, lower your thermostat to 68°F when you are home and to 58°F if you're going to be away for more than a few hours.
- Lower the temperature of your hot water heater.
- Reduce your shower time, and begin showering immediately after it becomes warm.
- If you have a furnace, check the system's air filter every month and replace if dirty.

You may also conserve natural gas by participating in PGW's Home Comfort program. If you are selected for this free program offering conservation services, be sure to accept the services. It is requirement of CRP and will help you avoid reaching the maximum credit.

Please contact PGW at 215-235-1000 if you require assistance.