



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Dear Valued Customer,

The Philadelphia Gas Works (PGW) is constantly striving to provide our customers with safe and reliable natural gas service. To achieve this goal we periodically need to have physical access to our gas meters and piping for reading and maintenance purposes.

The natural gas service line supplying this residence, including your gas meter, is required to be inspected at this time. This inspection will be performed by a PGW technician, free of charge, and typically will take only about 45 minutes to complete. During this visit we will need access to your gas meter as well as gas piping and appliances in order to complete our inspection. Any obstacles that may be restricting access should be removed prior to the arrival of our technician to ensure the inspection is completed thoroughly and as quickly as possible. Moreover, due to the ongoing Coronavirus outbreak (COVID-19) PGW is following best practices from the CDC to reduce possible exposure to both customers and employees. While performing work on the premise, the PGW technician will be wearing additional personnel protection equipment, including proper face covering and Nitrile gloves, at all times. The Technician will also maintain at least 6 feet of distance from anyone in your home, and avoid all physical contact.

Please call **(215) 235-1000, Monday – Friday, between 8:00 am and 6:00 pm** to setup an appointment. Thank you in advance for your cooperation regarding this important matter.

Sincerely,

Philadelphia Gas Works

