

2026 Assistance Program Guidelines



LIHEAP eligibility

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM - Eligibility is based on household size and income. Renters and homeowners are eligible.

Number of People in Household	Maximum Monthly Household Income	Maximum Annual Household Income
1	\$1,995	\$23,940
2	\$2,705	\$32,460
3	\$3,415	\$40,980
4	\$4,125	\$49,500
For each additional person, add:	\$710	\$8,520

CRP eligibility

CUSTOMER RESPONSIBILITY PROGRAM - Eligibility is based on household size and income. Renters and homeowners are eligible.

If you were previously on CRP and wish to re-enroll, you must first pay the past due CRP bills, known as the cure amount, plus a \$123.23 reconnection fee (if applicable) to restore service. You may be eligible for a lower cure amount if you submit income that is lower than the amount submitted at the time of your previous application for CRP.

Number of People in Household	Maximum Monthly Household Income	Maximum Annual Household Income
1	\$1,995	\$23,940
2	\$2,705	\$32,460
3	\$3,415	\$40,980
4	\$4,125	\$49,500
For each additional person, add:	\$710	\$8,520

Hardship Funds Grant eligibility

PGW HARDSHIP FUNDS GRANT - Eligibility is based on household size and income. Renters and homeowners are eligible.

- You may receive a Hardship Funds Grant only every 12 months.
- You must have applied for LIHEAP and Crisis first, if eligible
- You must have a \$0 balance or \$0 cure after receiving the grant
- You must be in danger of service termination or currently terminated
- Household income is at or below 175% of Federal Poverty Level

Number of People in Household	Maximum Monthly Household Income	Maximum Yearly Household Income
1	\$2,328	\$27,930
2	\$3,156	\$37,870
3	\$3,984	\$47,810
4	\$4,813	\$57,750
For each additional person, add:	\$828	\$9,940