

GOOD GAS NEWS



NATIONAL SAFE DIGGING MONTH

Call 811 Before You Dig



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LIHEAP EXTENDED TO MAY 8 • APPLY NOW

GET UP TO
\$1000 TO PAY YOUR PGW
HEATING BILLS



Contact PGW.
Ask about a LIHEAP Grant.
(215) 235-1000
pgworks.com/liheap

Message and data rates may apply. Message frequency varies.
Reply HELP for help or STOP to Cancel.
pgworks.com/privacystatement | pgworks.com/legal

HERE TO HELP: Call PGW TODAY

If you or someone you know is struggling to afford their PGW bill, call PGW today at 215-235-1000.

Resources & Support May Include:

Payment Plans are available if you are at risk of falling behind or have fallen behind. No matter your income.

Budget Billing creates a consistent monthly bill throughout the year to help avoid spikes in your heating bill.

Instant rebates for smart thermostats purchased on the PGW Marketplace at pgwenergysense.com

CRP (Customer Responsibility Program) helps income-eligible customers to lower monthly bills and erase past debt. Call us, or apply online at pgworks.com/help

CARES provides payment assistance for customers with special circumstances including medical emergencies, unemployment or other temporary difficulties.

Our Customer Care Team is ready to help.
Call us at 215-235-1000.



Tips to Lower Your Energy Bill

- ✓ Seal cracks and openings that allow cool air to escape.
- ✓ Close blinds and shades during the day to block heat on sunny days.
- ✓ Install a smart thermostat to maximize energy savings. You can save \$70 on the purchase of a smart thermostat at pgworks.com
- ✓ Turn off ceiling fans when you leave the room.
- ✓ Wash full loads of dishes and clothes for better efficiency.

For more energy tips, visit us at pgwenergysense.com/tips or follow @MyPGW on social media

LIMITED TIME OFFER

Get \$70
off a smart
thermostat
@ PGW
Marketplace!



Visit pgwenergysense.com/marketplace



ORDER A FREE ENERGY SAVING KIT



Residential customers are eligible for one Energy Saving Kit, while supplies last, to help reduce energy usage and save money.

Order Here



Stay Protected From Imposters, Scammers

Always ask for identification before letting anyone claiming to be a utility worker into your home or business.

All PGW employees have:

- ID badges.
- Official white PGW vehicles with PGW logos and municipal license plates.
- Branded clothing.

If you're the slightest bit unsure, CALL 911.

Police have a direct line to PGW and can verify someone's claim.

Protect your personal information.

Scammers may call, text, or email utility customers threatening disconnection without immediate payment. **PGW WILL NOT** ask for your personal information, such as your

- Account number,
- Social Security number, or
- Other sensitive material.

If you feel unsure,
Call PGW at 215-235-1000.

DO NOT USE THE NUMBER THEY GIVE YOU OR THE NUMBER ON YOUR CALLER ID!

Learn more about PGW's safety efforts at pgwworks.com/safety



EnergySense offers financial incentives and tools to help our customers save energy and money.



SMALL BUSINESS ENERGY CHECK

Apply for a FREE energy assessment that includes complimentary installation of energy saving upgrades that will lower your monthly bill and reduce your environmental impact.

Learn more about the program and how to apply at pgwenergysense.com/sbec