

GOOD GAS NEWS



PGW'S WEST PHILLY & FRANKFORD SERVICE CENTERS
WILL BE OPEN SATURDAYS FROM 8 A.M. - 4 P.M. THROUGH NOV. 23

LIHEAP APPLY TODAY

Before
you
turn up
the heat...
**turn to
LIHEAP**

A LIHEAP grant may cover up
to \$1,000 of your PGW bill.

**Text CASH
to 75308**

Message & data rates may apply.

PGW ENERGY FOR ALL OF US

COMING TO A SCREEN NEAR YOU – A NEW MY ACCOUNT EXPERIENCE

In a few months PGW will introduce a more user-friendly **My Account**, offering a new look and features to improve your online experience.

The new My Account will offer customers:

- Email and text payment alerts & reminders;
- Transaction confirmations;
- Energy usage calculators to save money and energy; and more!

If you are a current My Account user, be on the lookout for information from PGW on how to update your login credentials to access these updated features.



NOVEMBER 2019

THINK YOU SMELL GAS ?

Leave the area and call (215) 235-1212.
Our Emergency Hotline is available
24 hours a day, 7 days a week.

PGW + PHILLIES CALL KENSINGTON HIGH STAR TO THE MOUND

PGW and the Philadelphia Phillies wrapped another year as partners in the Home Runs for Trees Program. To finish out the season, PGW and the Phillies invited Kensington High School Senior Jean Vargas to throw out the first pitch on Sunday, September 29 against the Miami Marlins. Vargas is an infielder and pitcher for Kensington, receiving First-Team All Public League honors last season.

PGW joined forces with Kensington High School – over the last four years through the Urban League of Philadelphia's Adopt-A-School Program – which focuses on mentoring and career preparation.

If you've been keeping score, you know that PGW will plant 215 trees in local parks, neighborhoods and watershed areas as part of the Home Runs for Trees Program. We're also proud to plant educational seeds to help students graduate from high school and enroll in post-secondary education or trades.

For more photos and video footage of the first pitch, visit weworkforphilly.com



WINTER IS COMING ... FIND WAYS TO LOWER YOUR BILLS NOW

Temperatures are dropping and winter is on its way. Here are some ways to save money on your energy bill:

FILTER – Change your filter monthly, or as recommended, to improve performance.

THERMOSTAT – Set as low as comfortable during the day and lower a few degrees at night.

DRAFTS – Check weatherstripping or caulking to prevent warm air from escaping your home.

DAYLIGHT – Take advantage of natural light to heat your home during the day. Close draperies and shades at night to keep warm air inside your home.

WATER HEATER – Lower the temperature on your water heater to 120 degrees.

If you need assistance, please contact our Customer Care Team at 215-235-1000 to discuss programs and payment options. They're available 8 a.m. to 6 p.m. Monday through Friday.

As the holiday season approaches, remember that PGW offices will be closed the following days:

- **Thanksgiving**
Thursday, Nov. 28
- **Christmas**
Wednesday, Dec. 25
- **New Year's**
Wednesday, Jan. 1

Offices will reopen on the next scheduled day. Our Customer Service Centers open at 9 a.m. and Call Center at 8 a.m.