

# GOOD GAS NEWS



May 2017

## One less worry can lead to...

more time with  
those who matter.

CRP from PGW is the fastest  
way to cut gas bills and clear debt.\*

Text **EASY** to **75308** to see if CRP works for you.  
Questions? Call 215-235-1000 or visit [pgworks.com](http://pgworks.com)

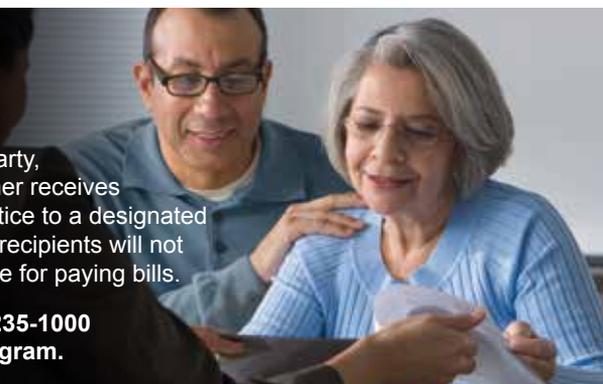


\*CRP is open to qualifying residential customers whose gross household income is no more than 150% of the Federal Poverty Level. Other criteria may also apply.

## Third-party notification service available

PGW offers customers the option to enroll in a third-party, termination notification program. If an enrolled customer receives a shut-off notice, PGW will also send a copy of the notice to a designated caregiver, family member or organization. Third-party recipients will not receive copies of monthly bills, and are not responsible for paying bills.

Visit a PGW Customer Service Center or call 215-235-1000  
to enroll in the third-party shut-off notification program.



# Know the Five Steps of Pipeline Improvement

We're hard at work installing Philadelphia's new natural gas pipeline. Whether we're working in your area next week or next year, construction projects can raise a lot of questions. Here's what to expect.

## Step 1. Neighborhood Notification

At least three days before planned work begins, we'll hang information on doors in the neighborhood. Parking restrictions will also be posted on affected streets using standard parking notices.

## Step 2. Underground Utility Marking

Each utility will mark their lines before digging begins. This simple yet critical step prevents potential damage that could be both dangerous and inconvenient to the community. Paint used for marking is not permanent and will fade away with time.

## Step 3. New Main Installation

Natural gas mains are typically located in the street, close to the curb. PGW contractors will dig a trench and other holes along the street or sidewalks so that new plastic or coated steel pipes can be installed.

## Step 4. New Service Line Installation

After a new main is installed, gas service to a property may be temporarily disconnected to replace the service line. We will need to enter the premises at least twice to replace the meter, re-light each natural gas appliance and complete safety checks.

## Step 5. Property / Neighborhood Restoration

After service installation is complete, PGW takes a series of steps to restore the area back to its original condition. First, PGW will backfill open trenches and holes with dirt, rocks and temporary paving in preparation for final and full restoration. The process to restore worksites to the same or better condition – including sidewalks, lawns and driveways – may take weeks.

**Got questions about pipeline improvement?**  
Visit [pgworks.com/worksites](http://pgworks.com/worksites) or call PGW at 215-684-6880.



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