

GOOD GAS NEWS



SIMPLE. QUICK. WORTH IT.

APPLY TODAY FOR A LIHEAP GRANT. TEXT FAST TO 75308



No one should have to choose between staying warm and affording other basic needs, like food and medications. A Low Income Home Energy Assistance Program (LIHEAP) grant can ease the load.

Apply today for a no-strings LIHEAP grant of up to \$1,000. About 60,000 PGW customers received grants last year, and even more were eligible.

You owe it to yourself to apply.

Text FAST to 75308, visit pgworks.com/LIHEAP, or stop into a PGW customer service center (we have six throughout the City).

Know someone who could use help this winter?

Let them know about LIHEAP. More information is available on pgworks.com/LIHEAP.

Message and data rates may apply.

SHOWING OUR COMMUNITY THAT PGW CARES

PGW CARES Day was held Oct. 13 as a way to show our commitment to enhancing the City of Philadelphia.

On CARES Day dozens of employees and their families showed one of the many ways "We Work for Philly" by painting, gardening, and packing food donations at the SHARE Food Program facility.

SHARE, a local nonprofit, provides food to a network of community organizations engaged in food distribution, education, and advocacy. To learn more about SHARE and its programs, visit sharefoodprogram.org.



PREPARE NOW TO SAVE MONEY ON WINTER HEATING BILLS



HERE ARE SOME SIMPLE, ENERGY SAVING TIPS:

- Clean or replace your heating system's air filter.
- Make sure air vents are not blocked.
- Keep doors and air vents closed in rooms that are not being used.
- Use caulking and weather stripping around doors and windows to reduce air flow.
- Have your gas furnace cleaned and serviced by a professional for greater efficiency.
- Replace old appliances with energy-efficient models carrying the ENERGY STAR label.
- Add a layer of insulation around ventilator ducts and water pipes that pass through unheated areas of your home.
- Cover bare floors with carpeting or rugs. The layers add comfort and retain heat.
- Direct your vents' airflow across the floor because warm air rises.

THINK YOU SMELL GAS?

Natural gas has an unpleasant, rotten egg-like odor for easy detection and your safety.

If you think you smell gas, leave the area immediately, then call PGW at 215-235-1212. Remember, if you think you smell gas:

NEVER use electrical devices.

NEVER use an open flame, matches or lighter.

NEVER try to locate the source of the gas leak.

NEVER try to shut off any natural gas valves or appliances.

NEVER flip the light switch on or off.

NEVER re-enter the building or return to the area until a qualified utility representative says it is safe to do so.



MY ACCOUNT – ONLINE CONVENIENCE & ACCOUNT INFORMATION WHEN AND WHERE YOU WANT IT

PGW makes it convenient to manage your natural gas account online – anytime, anywhere you have internet access. With My Account, you can view and pay your bill from a checking or savings account, set up an automatic payment schedule, and sign up for a paperless E-bill.

- Understanding your bill just got a whole lot easier! Use **Bill Analyzer** to quickly view summaries & make detailed comparisons of your PGW bill over the past 24 months.
- **E-bills** gives you easier access and storage. Online statements are printer-friendly.
- **Autopay** lets you automatically deduct PGW bill payments from your checking account each month.

Register for My Account at pgworks.com today.

