HEATING ASSISTANCE FOR PHILADELPHIA

Are you looking for heating assistance, but don’t qualify for the Low Income Home Energy Assistance Program? Or maybe you’ve received a LIHEAP grant, but need more assistance? Here are three ways PGW may be able to help:

▲ BUDGET BILLING
Do you see a spike in heating bills during times of peak usage, like winter months? Budget Billing helps you spread the cost of gas more evenly throughout the year.

▲ CUSTOMER RESPONSIBILITY PROGRAM (CRP)
Income-eligible customers receive a consistent, discounted monthly bill and arrears forgiveness. With CRP, residential customers can better afford and maintain gas service. Call 215-235-1000 or visit pgworks.com for an application.

▲ PAYMENT ARRANGEMENTS
If you’ve fallen behind on monthly gas payments, you may be eligible for a repayment plan that meets your needs. To see if you qualify, call 215-235-1777.

For more on our assistance programs, visit pgworks.com under Customer Care.
PGW offers customers the option to enroll in a third-party, termination notification program. If an enrolled customer receives a shut-off notice, PGW will also send a copy of the notice to a designated caregiver, family member or organization. Third-party recipients will not receive copies of monthly bills and are not responsible for paying bills.

Visit a PGW Customer Service Center or call 215-235-1000 to enroll in the third-party termination notification program.

EXPERIENCE

11,854 years of industry experience and 7 generations of Philly know-how. That’s PGW today.

BEING SAFE COMES FIRST.

SMELL GAS? 215-235-1212

children’s scholarship fund

K-8th Grade Scholarships Available
For Low-Income Philadelphia Children

visit www.csfphiladelphia.org or call 215.670.8411
application deadline: March 1, 2015

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