

GOOD GAS NEWS



May 2014

Struggling with high energy bills?

We can help with that

Last winter was hard for everyone. If you're struggling to stay current with your heating bills, Helpability from PGW may be what you need. PGW has a variety of programs for low income customers, even those already in arrears. With PGW, help is just a call, click or text away.

Text **ABILITY** To **95997***

*Msg & data rates may apply

Call us at (215) 235-1000

Visit pgworks.com

Helpability
from PGW

We're in your neighborhood

North Philadelphia

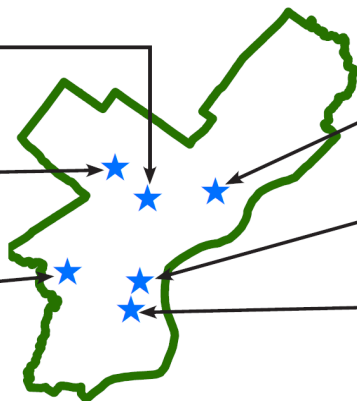
1337 West Erie Ave.
Days open: M,W,Th
9 a.m. - 5 p.m.

Germantown

212 West Cheltenham Ave.
Days open: T,W,F
9 a.m. - 5 p.m.

West Philadelphia

5230 Chestnut St.
Days open: M,T,W,F
9 a.m. - 5 p.m.



Frankford

4410 Frankford Ave.
Days open: T,Th,F
9 a.m. - 5 p.m.

Center City

1137 Chestnut St.
Days open: M,T,Th,F
9 a.m. - 5 p.m.

South Philadelphia

1601 South Broad St.
Days open: M,W,Th
9 a.m. - 5 p.m.

PGW: Supporting Philadelphia communities

Philadelphia is not only where we work, it's where we live. We're always looking to engage with our local community and find ways to give back to the city we serve.

Supporting STEM

STEM (Science, Technology, Engineering and Mathematics) is important to PGW, Philly and the natural gas industry. This spring PGW employees participated in the George Washington Carver Science Fair, working one-on-one with Philadelphia students to explore science.

Running for Clean Air

Standing up for clean air is something we can all do. On April 19, PGW stood up for clean air by participating in the Clean Air Council's 33rd annual 5K Run for Clean Air. Over the years, the run has grown into Philly's largest Earth Day event.

Climbing for the ALA

For the 6th year in a row, PGW participated in the American Lung Association's (ALA) Fight for Air Stair Climb in Center City. Our employees climbed 50 flights of stairs, raising more than \$3,400 for the ALA and supporting lung disease awareness.



Moving?



Before you move, remember to **contact PGW at least seven days in advance** to turn off or transfer your gas service. A service turn on, off or transfer can be requested at www.pgworks.com or by calling us at (215) 235-1000. Our Customer Care Team is available to assist you Monday through Friday, 8 a.m. to 6 p.m.

PGW will conduct a final meter reading and transfer your account once your move date is confirmed.

As warmer temperatures arrive - keep it lit

Avoid the need for expensive repairs by keeping your heater pilot on year-round. Keeping the pilot lit – even on hot summer days – will keep your heater parts dry, rust-free and ready for when cold weather returns.

The cost of keeping your pilot lit is minimal and will save you the hassle of having to re-light it each winter.



Help UESF help others

The **Utility Emergency Services Fund (UESF)** provides financial assistance to low-income individuals and families who are behind on their utility bills and facing or dealing with a loss of service.

UESF depends on corporations, foundations, government agencies and individuals like you to help provide direct assistance to vulnerable families and sustain its operations. **Please consider supporting UESF.** Donations are needed more than ever.

Utility grants issued by UESF are matched by its utility partners, including PGW. Your donation can make a difference to vulnerable families in need of utility assistance. **To donate, visit www.uesfacts.org**

