



# NEWS RELEASE

FROM THE  
OFFICE OF MARKETING & CORPORATE COMMUNICATIONS

Philadelphia Gas Works • 800 West Montgomery Avenue • Philadelphia, PA 19122

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## For Immediate Release

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### **PGW OFFICES WILL BE CLOSED ON CHRISTMAS DAY**

**(Philadelphia, Pa. – December 23, 2014)** – Philadelphia Gas Works' (PGW) Customer Service Centers with Wednesday hours of operation (schedule below) will be open from 9 a.m. to 1 p.m. on Wednesday, December 24, 2014. All Customer Service Centers will be closed on Thursday, December 25, 2014 for the Christmas holiday.

PGW's Commercial Resource Center will be open from 8 a.m. to 12 p.m. on Wednesday, December 24, and closed on Thursday, December 25. Its Residential Customer Call Center will be available from 8 a.m. to 12 p.m. on Wednesday, December 24, and closed on Christmas Day, except for emergency calls.

**At any time, all gas leaks or gas-related emergencies should be reported immediately by calling us at 215-235-1212.**

PGW's Customer Service Centers will resume normal business hours on Friday, December 26. Normal business hours are from 9 a.m. to 5 p.m. weekdays (schedule below).

- Center City, 1137 Chestnut Street – Monday, Tuesday, Thursday and Friday
- Frankford, 4410 Frankford Avenue – Tuesday, Thursday and Friday
- Germantown, 212 W. Cheltenham Avenue – Tuesday, Wednesday and Friday
- North Philadelphia, 1337 W. Erie Avenue – Monday, Wednesday and Thursday
- West Philadelphia, 5230 Chestnut Street – Monday, Tuesday, Wednesday and Friday

Both the Commercial Resource Center and the Residential Customer Call Center will resume normal hours on Friday, December 26. The Customer Call Center is available between 8 a.m. and 6 p.m., and the Commercial Resource Center operates from 8 a.m. to 4:30 p.m.

The number for billing-related calls or to turn gas service on or off is 215-235-1000. The number for PGW's Parts and Labor Plan is 215-235-2050.

Customers may check their bills or make payments at any time on [www.pgworks.com](http://www.pgworks.com).

*Founded in 1836, Philadelphia Gas Works (PGW) is owned by the City of Philadelphia and is the largest municipally owned gas utility in the country. It manages a distribution system of approximately 6,000 miles of gas mains and service pipes supplying approximately 500,000 customers. PGW's operations are managed by a non-profit corporation, the Philadelphia Facilities Management Corporation (PFMC). More information about the company is available at [www.pgworks.com](http://www.pgworks.com).*

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