

Gas Safety Inspections: what you need to know!

We'll be in your neighborhood; keeping you safe

The Philadelphia Gas Works is constantly striving to provide our customers with safe, reliable natural gas service. To achieve this goal we periodically need to have physical access to our gas meters and piping for maintenance purposes. Over the next several months we will be in your neighborhood conducting a safety inspection of your natural gas meter. These inspections will assess the condition of the gas meter as well as service line piping, and are quickly completed.

Frequently Asked Questions

1. What is the purpose of these inspections?

The purpose is to ensure the safe delivery of natural gas to your home or business, and to make sure you and your family are safe.

2. Is the inspection mandatory?

Yes. PGW is required by law to routinely inspect each natural gas service line, including the gas meter, once every three years in accordance with the U.S. Department of Transportation Regulation CFR 192.465, 192.481, & 192.723.

3. What does this inspection entail?

Our field technicians will use a combustible gas indicator device to look for any gas leakage. They will also complete a visual inspection for atmospheric corrosion on all exposed piping up to the outlet of the PGW gas meter.

4. How will I know if the gas meter in my property needs to be inspected?

All natural gas meters and service line piping in basements and meter rooms are required to be inspected once every three years. Our trained field technicians will be in your neighborhood, walking door-to-door, requesting access to your gas meter if it needs to be inspected. You may also receive a phone call or a letter from PGW asking you to schedule an appointment for this safety inspection.

5. Who will be performing the inspection?

PGW Field Service Technicians will be performing the inspection. They will introduce themselves and show their PGW issued identification badges before entering your home. We do not use outside contractors to perform this type of work.

7. How long will the inspection take?

The inspection usually takes approximately 20 minutes to complete.

8. Is there a charge for this inspection?

No. There is no charge for this service. The inspection is performed by PGW free of charge.

9. What if I am not available at the time of the inspection visit?

If you are not available at the time of the visit, we will leave behind a detailed letter at your door instructing you to call PGW and set an appointment.



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